



PAROW INDUSTRIA

IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

FEBRUARY 2023

Dear Business Owners,

Kindly note that at the time of sending this newsletter the grass is being cut throughout the area.

The "donga's" in Junction Road have been escalated after following correct procedures without any satisfaction. After a site visit last week by a roads and transport official the COCT has now started the process to repair this which they call rutting.

Please note that the tendency to steal from vehicles stationary at Radnor Robots is on the increase again. Please ensure that all employees and clients are informed to keep doors locked and valuables hidden from view and not lying on seats with open windows or on the back of open bakkies as that creates the opportunity for opportunistic crime. These suspects are fast and give no prior indication before acting – they appear as persons crossing the road. Once they have an item and run it is two meters and they are out of the CID geographical area, and we cannot act. The CID must then rely on SAPS and by the time they arrive the suspect is long gone and the item already no longer in their possession. Please be vigilant and share this information.

Radnor Road between the De La Rey robots and Stellenberg Road intersection and Spin Street remain the CID's hotspots for crime. Urge employees to be vigilant in these areas and report any suspicious activity immediately to the CID control room on 021 932 4800.

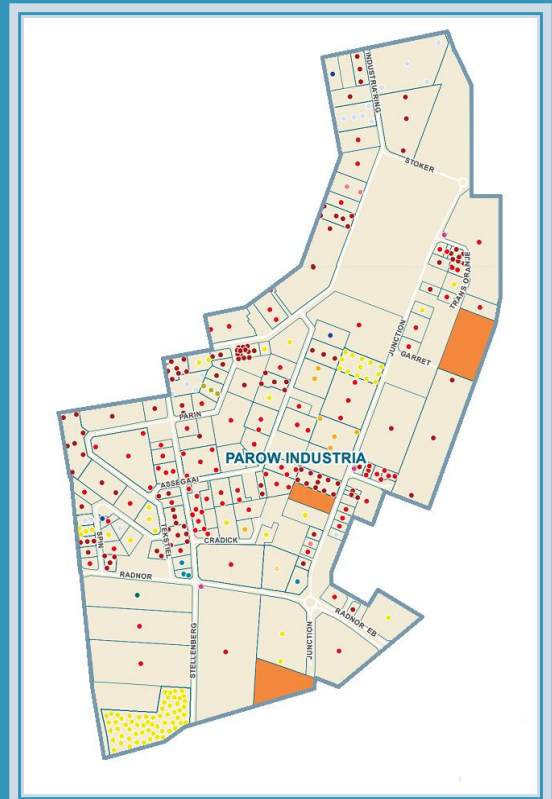
I see on perusing the SAPS crime for the area there is a lot of internal fraud/theft cases opened recently. (in other words – "inside" jobs). In such cases the CID cannot be of assistance with footage as our cameras only monitor the public space. Business owners are encouraged to put up your own cameras for inside your premises, especially monitoring your gates.

The CID has initiated a petition to get a bus route in Junction Road, after consultation with the necessary Golden Arrow and COCT officials. All business owners in Junction Road and the cul-de-sacs, have been sent a form to complete should your employees wish to sign. If you did not get the email, kindly contact our office so that it can be forwarded. Once all forms are received the formal application will be submitted.

Kind regards,
Tracy Engelke (CID Manager) and Zaandria Liebenberg (CID Assistant)

PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	7
FIRES REPORTED/EXTINGUISHED:	1
ACCIDENTS ATTENDED:	2
SUSPICIOUS VEHICLES CHECKED:	51
SUSPICIOUS PERSONS CHECKED:	73
TROLLEY/BINS CHECKED:	63
BURST PIPES REPORTED:	2
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	222
BAGS FILLED BY CID CLEANERS:	160
FAULTY STREETLIGHTS REPORTED:	62
POSSESSION OF STOLEN PROPERTY:	1



CRIME INCIDENTS FOR FEBRUARY 2023: 14 INCIDENTS

01 February 2023 @ approximately 00:56: Attempted Break-In (Access from outside CID Geographical Area – De La Rey Road)

The CID control room spotted 2 x males at the back of a Spin Street premises in De La Rey Road and contacted SAPS as well as Byers Operational Manager. The Operational Manager came out to do an investigation when a SAPS vehicle, from another precinct and just driving past, stopped to assist him. During their investigation, they found two damaged drain covers where the suspects tried to steal fiber cables. A knife that was left behind was handed over to SAPS.

05 February 2023 @ approximately 22:06: Break-In: Spin Street (Access from outside CID Geographical Area – De La Rey Road)

While monitoring, the CID control room spotted 1 x male at the back of Spin Street. The control room phoned SAPS immediately and dispatched the Responders to the premises to investigate and inform the On-Site Security. While still monitoring, the control room informed the Responder that the suspect left the moment he saw the lights of the SAPS vehicle that arrived. SAPS and the On-Site Security investigated on the premises and found a big hole in the vibracrete wall at the back of the premises, giving access to De La Rey Road from where the suspects broke through into the yard.

06 February 2023 @ approximately 23:51: Break-In: Spin Street (Access from outside CID Geographical Area – De La Rey Road)

The CID control room spotted 2 x males walking down De La Rey Road towards the open hole at the back of a premises in Spin Street. The CID Responders were dispatched immediately to inform the On-Site Security and SAPS was contacted. The 2 x suspects ran towards Three Sisters when SAPS arrived. SAPS did a search on the premises before leaving the CID area.

08 February 2023 @ approximately 13:15: Theft from a Motor Vehicle at Radnor Robots.

A male was waiting in his vehicle at the Radnor Robots which was red, when 3 x males approached his vehicle and allegedly stole a box of nails from the back of his vehicle. He drove straight to Ravensmead Police Station and opened a criminal case.

10 February 2023 @ approximately 20:30: Robbery in Radnor Road

A delivery man was busy with a delivery at a premises in Radnor Road when 6 x males allegedly approached him and robbed him of his delivery bag and motorcycle battery. The male went to Ravensmead Police Station to open a case.

12 February 2023 @ approximately 13:47: Possession of Suspected Stolen Goods in Stellenberg Road

While monitoring, the CID control room spotted 1 x male walking down Stellenberg Road with an iron pole towards Belhar Station. A CID Responder was immediately dispatched, and the control room spotted the suspect putting the pole between his goods. When the Responder arrived he searched the males baggage and mistook the pole as scrap and let the suspect go. A security guard from a neighboring business then approached him, informing him that the pole is a fence pole that belongs to them. The Responder caught up with the suspect and was able to retrieve the pole and hand it back to the security guard. The security guard did not want to open a case so the suspect was cautioned and escorted out of the area.

13 February 2023 @ approximately 09:44: Theft of Cellphone in Radnor/Spin Street.

A CID Foot Patroller reported seeing 1 x male running slowly towards Uitsig from Spin Street. A few minutes later, another male was spotted running up from Spin Street who approached the Foot Patroller, claiming that the male that just left the area had stolen his work cellphone from the counter at the shop where they had both been. The control room phoned SAPS with a clothing description and details of the victim. Unfortunately, the owner did not open a criminal case.

18 February 2023 @ approximately 14:00: Break-In at Stellenberg Road

The control room received a call from a client on Monday 20/02/2023, informing that upon his arrival at work, he noticed that the locks were broken at his premises at the front gate, and a generator had been stolen. The premises was last locked up at 14:00 on Saturday 18/02/2023. On viewing camera footage playback, no suspicious persons are seen outside the premises in the time frame given.

18 February 2023 @ approximately 22:01: Theft in Spin Street

The CID control room spotted 2 x males crossing from Uitsig into the area and going down Spin Street, where one male was identified as a known offender. Whilst monitoring them, they were seen picking up a white bag just inside a gate and running back out towards Uitsig. The CID responders were immediately dispatched, and SAPS contacted. According to an employee at the premises a hose pipe was in the white bag that was stolen.

19 February 2023 @ approximately 10:07: MITP: Malicious Injury to Property in Stellenberg Road

While monitoring, the CID control room spotted 11 x males and 4 x woman walking down Stellenberg Road. The Responder was dispatched to monitor them from a distance with the control room monitoring them as well. The group of males walked towards Spin Street then Tekstiel towards Assegai and turned around back into Stellenberg Road. Two males from the group then approached the Responder and asked him why he is following them, and the Responder replied that he is just doing his job. The males started to pick up stones and the Responder requested back up when the group of males started running. Both Response vehicles chased the group towards Nebo Primary

School where the males escaped through the open field, but from where some proceeded to throw stones at the vehicles, breaking the left window and shattering the windscreen of both vehicles. The control room contacted SAPS, who later arrived at the CID Office to obtain statements. A criminal case was opened by the CID security service provider.

22 February 2023 @ approximately 14:45: *Theft from a Motor Vehicle at Radnor Robots.*

A male was waiting at the Radnor Robots when 2 x males allegedly approached his vehicle and stole his drill from the passenger seat and ran towards Uitsig. A case was opened by the victim at Ravensmead Police Station.

24 February 2023 @ approximately 10:56: *Theft of Chocolate Bar on the corner of Spin and Radnor Road.*

Our Foot Patroller was approached by On-Site Security asking for assistance with a male that was caught stealing a chocolate bar. The manager of the shop confiscated the chocolate bar and wanted the Foot Patroller to escort the suspect out of the area as he did not want to open a criminal case. The Foot Patroller reported the incident to the control room, a snapshot was taken from the camera system, and the suspect was escorted out of the area towards Uitsig after being cautioned.

26 February 2023 @ approximately 18:14: *Break-In at the corner of Denton and Industria Ring Road.*

While on patrol, the Responder noticed an open door of a premises and reported it to the control room. The control room contacted the owner of the premises and informed him of the open door. The Responders stood off at the premises until the owner arrived and upon investigation, the owner reported that the premises had been broken into and goods were stolen.

27 February 2023 @ approximately 11:49: *Attempted Theft in Stellenberg Road*

The CID control room received a call from On-Site Security informing of 3 x underage children allegedly busy scratching vehicles in Stellenberg Road. On camera when zoomed in the three children could be seen stealing the valves from the tyres of the vehicles. The CID response vehicle was dispatched. The children were detained, and the CID Manager went to talk to them (The oldest child allegedly being 11). The children handed over the valves belonging to 6 vehicles which were then returned to their rightful owners. The CID manager obtained the children's information as well as their guardian information. The children were informed that should they be found stealing in the CID area again or be in the area in school hours or after hours without adult supervision then there will be repercussions. The VISPOL commander at Ravensmead SAPS was then given the address and names so that the social crime section commander can visit the guardian to address the issue and provide support if needed via the correct channels.

City's WhatsApp channel now available for water queries

The City of Cape Town's 24-hour Customer Relations call center has relaunched its WhatsApp channel for all water related queries. The relaunch of the channel will make it easier for residents to contact the City and request assistance.



The new Customer Relations Whatsapp channel is now available on 060 018 150. Residents can scan the QR code to easily add the number to their contacts.

"I am pleased to announce that residents can now again contact the City's Call Center with their water related queries and for fault reporting by using our 24-hour Customer Relations WhatsApp channel. Our dedicated agents will attend to these urgent WhatsApp requests as efficiently as possible and ensure that the appropriate teams receive the technical service requests. The City encourages residents to make use of this convenient channel," said the City's Mayoral Committee Member for Corporate Services, Alderman Theresa Uys.

Once the City receives the service request, the customer will receive an automated response via WhatsApp to confirm that the call center has received the message. Residents must please ensure that their requests include detailed information. If the request is linked to a specific property, the City will need the property address, erf number or municipal account number to process the request.

DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency.

Should you be new in the area or just wish to find out more about what the CID does for you, feel free to contact the CID office and set up an appointment.

In this manner we can speedily address matters that might be of concern.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / complaints, please feel free to contact Tracy Engelke (CID Manageress) at the CID office. on 021 932 4799 (office hours) or at undermentioned email address.

Tracy Engelke
(CID MANAGER)

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