



PAROW INDUSTRIA

IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

MAY 2023

Dear Business Owners,

We are fast approaching winter and the COCT has initiated the winter readiness programme by ensuring all drains in the area have been cleared. The CID cleaners will do the daily upkeep by removing all sand, leaves and litter from the verges.

Crime is being kept low by the excellent proactive measures of Byers security services, the contracted service provider of the CID. Attached find the crime breakdown for May.

Although crime is under control all business owners are encouraged to consider additional measures on their private properties such as adequate lighting (solar panel spotlights are deemed more effective with the current loadshedding situation) and regular testing of your alarm systems as loadshedding is also causing alarms to become disarmed, when in fact they were set to be armed.

Ravensmead SAPS has requested the CID to ask all trucking companies to caution their drivers to not go through Uitsig by using **Uitsig Avenue**. This is a **hijacking hot spot**. SAPS request that should trucks really need to enter the area, then they should rather use 16th Avenue, past Ravensmead High School to join De La Rey Road. I am regularly sent whatsapp photos by SAPS of a certain companies' trucks who are in Uitsig, after specifically being cautioned not to travel there after numerous hijackings.

If there are any business owners who would like to become registered CID members feel free to contact the CID office for more information on 021 932 4799.

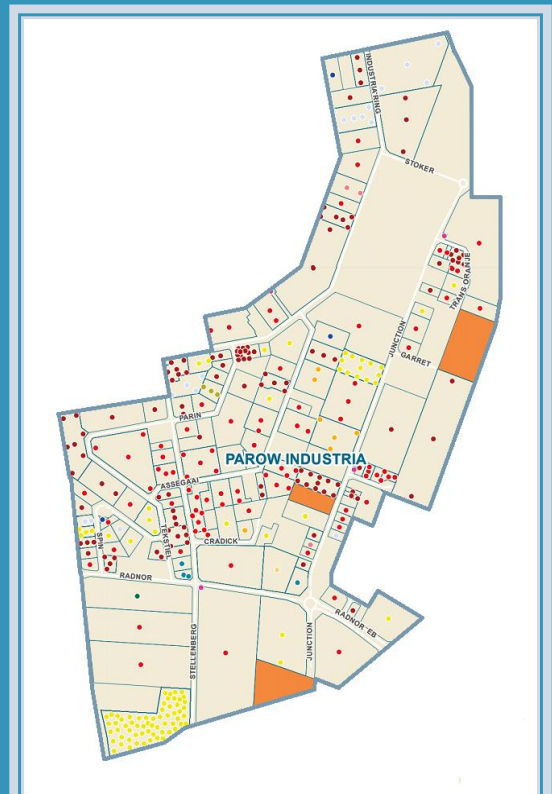
Membership is free of charge.

Kind regards,

Tracy Engelke (CID Manager) and Zaandria Liebenberg (CID Assistant)
021 932 4799

PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	2
FIRES REPORTED/EXTINGUISHED:	2
ACCIDENTS ATTENDED:	5
SUSPICIOUS VEHICLES CHECKED:	44
SUSPICIOUS PERSONS CHECKED:	89
TROLLEY/BINS CHECKED:	43
BURST PIPES REPORTED:	7
PREVENTION OF DUMPING:	1
BINS FILLED BY CID CLEANERS:	208
BAGS FILLED BY CID CLEANERS:	160
FAULTY STREETLIGHTS REPORTED:	22
POSSESSION OF STOLEN PROPERTY:	0



CRIME INCIDENTS FOR MAY 2023: 3 INCIDENTS

09 May 2023 @ approximately 09:38: Proactive action: Possession of Suspected Stolen Goods – Tekstiel Street (found to not be stolen)

Whilst on patrol, a CID Foot Patroller noted a male with a trolley filled with fire extinguishers. The male indicated he received them from a premises in Tekstiel Street and a CID Responder was dispatched to confirm the details. Upon further investigation, the control room noticed on the playback that the male came from a different premises. A CID Responder was dispatched to the premises where the business owner indicated that he was busy getting rid of old equipment and gave it to the male. The male was released and monitored until he left the area towards Uitsig.

14 May 2023 @ approximately 00:44: Attempted Armed Robbery – De La Rey Robots (Outside the CID's Geographical Area)

Whilst monitoring, the CID control room spotted a male sitting on the electrical box by the De La Rey Robots, who appeared to be hiking. On zooming in the control room noticed the male pointing what appeared to be a gun at an oncoming vehicle approaching the robots. The CID Response vehicle was immediately dispatched. On noting the approaching response vehicle, the male immediately left towards Uitsig. The control room phoned SAPS while still monitoring him and gave the clothing description and direction the male headed in. SAPS arrived at the CID office to view the footage and informed the control room that they will do an investigation. The control room monitored SAPS heading into Uitsig in the same direction as the suspect.

17 May 2023 @ approximately 16:01: Alleged Theft of Truck battery – Tekstiel Street (On private premises)

A CID Foot Patroller was approached by a male who claimed that he noted his truck battery was stolen when returning to his truck parked in Tekstiel Street. On further investigation with camera footage viewing, it is noted that the truck was parked inside the premises and not outside in the road, and there is no suspicious activity around the premises.

20 May 2023 @ approximately 03:51: Arson – Industria Ring Road.

The CID Control room spotted a male running down Denton Street from Industria Ring Road direction and immediately dispatched a CID Response vehicle. On arrival, the Responder reported that the male was already out of the area, but he noticed a fire on one of the premises in Industria Ring Road. The control room contacted the Fire Brigade, SAPS, Emergency Services, business owner and the CID and Byers managers while monitoring the situation. Fire services arrived on the scene and the fire was contained. The control room did a playback and noticed that the male who ran out of the area, was in front of the premises a few seconds prior and is seen lighting something and throwing it into the premises before running away. Footage to be handed over to SAPS.

**SAPS Stats are not included in above mentioned stats as not yet received from SAPS at the time this Newsletter was sent out*



REGISTER FOR EBILLING AND RECEIVE YOUR MUNICIPAL ACCOUNT VIA EMAIL

Step 1: Visit the City's eBilling portal: <https://bit.ly/3H7hLt5>

Step 2: Follow the instruction wizard

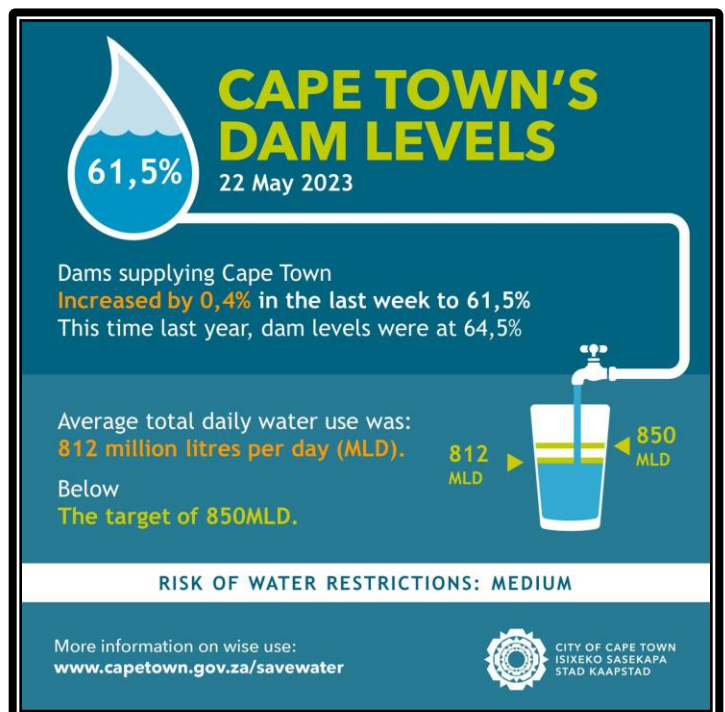
Step 3: Once registered, accounts will be sent to you via email

You will need:

- scans of your ID or passport
- your business partner number (found on the top right hand side of your municipal account)
- a valid email address

Contact us:
086 010 3089 or help.uces@capetown.gov.za





ALL PREPAID ELECTRICITY METERS MUST BE UPDATED

The software for all prepaid electricity meters in South Africa will expire in 2024. Customers in a specific area will receive two update codes with their purchase when their time comes.

Follow these easy steps now to enter your update token:

1. Enter the first 20 digits of the update token and wait for it to be accepted.
2. Enter the second 20 digits of the update token and wait for it to be accepted.
3. Enter your usual 20-digit token to recharge your units as normal.

City teams are on standby to assist if required.

If you need assistance, contact us:
SMS: **31220**
EMAIL: power@capetown.gov.za
CALL CENTRE: **0860 103 089**



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD



DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. Should you be new in the area or just wish to find out more about what the CID does for you, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / complaints, please feel free to contact Tracy Engelke (CID Manageress) at the CID office. on 021 932 4799 (office hours) or at undermentioned email address.

Tracy Engelke
(CID MANAGER)

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