



## PAROW INDUSTRIA

### IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>  
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>  
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

# NEWSLETTER

## JULY 2023

Dear Business Owners,

The COCT has commenced with the resurfacing of Junction Road on 30 July 2023. Stoker Circle, Junction Road, Junction Circle, and the road leading to Robert Sobukwe robots will be included. All broken drains as well as new road markings will be included in this project.

All outstanding potholes in the area have been taken up with the Arnold Wilhelm depot Manager after failure to repair within the 30-day lead time, and we are monitoring this closely to ensure this gets attention as soon as possible.

Kohler signs will be installing new street name signage commencing later this week.

Grass cutting will be done within the next two weeks throughout the area.

The CID has requested and received confirmation that the Stoker Road retention pond will be cleaned in October 2023.

The CID would once again like to request that all business owners caution their workers not to leave items on the back of open bakkies, especially tools, as these vehicles are being targeted on the section of De La Rey/Radnor Road robots which is outside the CID geographical area.

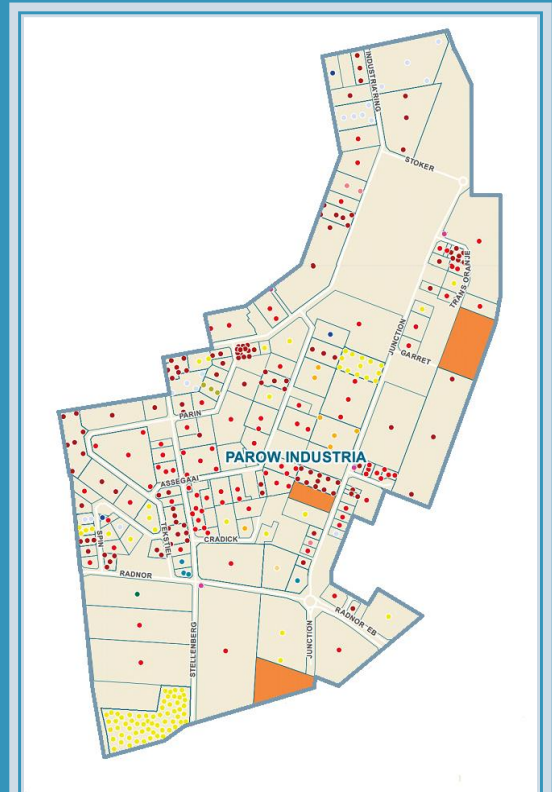
Should you have any questions/suggestions/inputs do not hesitate to contact the CID office.

Keep warm and stay safe.

Kind regards,  
Tracy Engelke (CID Manager) and Zaandria Liebenberg (CID Assistant)  
021 932 4799

## PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	4
FIRES REPORTED/EXTINGUISHED:	0
ACCIDENTS ATTENDED:	7
SUSPICIOUS VEHICLES CHECKED:	55
SUSPICIOUS PERSONS CHECKED:	115
TROLLEY/BINS CHECKED:	72
BURST PIPES REPORTED:	7
PREVENTION OF DUMPING:	5
BINS FILLED BY CID CLEANERS:	211
BAGS FILLED BY CID CLEANERS:	160
FAULTY STREETLIGHTS REPORTED:	56
POSSESSION OF STOLEN PROPERTY:	2



## **CRIME INCIDENTS FOR MAY 2023: 3 INCIDENTS (1 Incident from outside our area)**

### **06 July 2023 @ approximately 07:20: Possession of Suspected Stolen Truck Cables: Stellenberg Road (Arrest by CID Responders)**

While doing patrols, a CID Responder spotted a male under a truck in Stellenberg Road. When searched, the Responder found other truck cables in his bag and arrested the male. SAPS was contacted but enquired if we could take the suspect to Ravensmead Police Station as they do not have a vehicle available. The Operational Manager was informed and the suspect with the stolen goods was taken to Ravensmead SAPS.

### **11 July 2023 @ approximately 18:04: Arrest of suspicious male with stolen cellphone – from outside our area: Tekstiel Street (Arrest by CID Responders)**

The control room was notified that the Responder arrested a male who allegedly robbed someone of their cellphone in Belhar. The victim was running after the suspect into our area when the Responder spotted them and caught the suspect. The control room contacted SAPS who arrived and left with the suspect and victim to open a case at Ravensmead SAPS.

### **21 July 2023 @ approximately 01:40: Attempted Break-In: Denton Street**

Whilst on patrol, a CID Responder spotted Byers Armed Response in Denton Street. Upon further investigation, the Responder reported to the control room that Armed Response responded to an alarm activation and noticed on arrival that the fence was cut. The client arrived to check the premises to see if anything was stolen but confirmed that nothing was missing. The CID responder stood off until he finished fixing the fence.

### **31 July 2023 @ approximately 01:40: Count 1: Possession of Suspected Stolen Tools on 31 July 2023: Cnr of Spin & Tekstiel Road; Count 2: Theft of tools on 27 July 2023 (Arrest by CID Foot Patroller)**

On Friday the 28<sup>th</sup> of July 2023, the CID Manager received a telephone call regarding a male who allegedly stole some tools inside a premises in Assegaai Road the previous day. The clothing description and profile was handed over to the CID Controllers, Foot Patrollers and Responders to be on the lookout for the suspect. On the 31<sup>st</sup> of July 2023, a Foot Patroller spotted the suspect on the corner of Spin and Tekstiel Road and notified the control room immediately. The control room dispatched a responder as backup and during their search, they found a spray gun, bolts, and nuts in his bag. The client of the incident of 27 July was informed that the suspect had been arrested and he confirmed that he would open a case for his incident later that day. The suspect was transported, with SAPS permission, to Ravensmead SAPS with the stolen goods and the statement of the Foot Patroller.



## **DOWNLOAD THE CITY APP**

The City of Cape Town logo is on the left. The text 'KNOW IT ALL' is in large blue letters. Below it, two smartphone screens are shown. The left screen displays 'Load-shedding' with 'Stage 3' and 'Stage 1' options. The right screen displays 'Report a Fault' with instructions to submit a service request.

Get access to a variety of information and valuable resources with ease.

**KNOW IT ALL**

Load-shedding

Report a Fault

***The City has launched its first service-related municipal app under the banner of the City of Cape Town. Users can find the latest load-shedding schedule for their area, report a fault, access e-Services and stay up to date with news and events. Read more below:***

‘The City’s mobile app is available for download in the [Apple App Store](#) and [Google Play Store](#). Customers can view their area’s load-shedding status and timetables, use the app to log service requests, comment on public issues that affect them and log in to e-Services to access and pay their municipal bills. ‘Over the past year, the City piloted a load-shedding app to address residents’ growing demand for fast and accurate information during the load-shedding crisis. The load-shedding app was downloaded by 47,000 users on Android and 34,960 users on iOS. ‘The application not only improved services to our customers but also pushed the City’s digital transformation goals by providing lessons which are being used wider in the City for the creation of future digital applications, including the new mobile app,’ said

Deputy Mayor Eddie Andrews. The City's new App is in line with the vision of enhancing transparency and efficiency of operations by bringing services to the digital age. The app is a fantastic resource for news about the city, events, alerts on service disruptions, and significant links to the official website. The new App allows you to:

- Find a local councillor.
- Have your say (residents to participate in local government decision-making)
- Report faults.
- Read the latest news.
- View the latest City events.
- Info on planned service outages and road closures

'I'm extremely excited about the progress we've made over the past year, the app will continuously be improved over time, and we hope customers will reap the benefits of having a one stop shop for all City info. Residents can also check the status of their requests,' added Deputy Mayor Andrews.' Download the City of Cape Town app ad-free and at no cost from the [Apple App Store](#) and [Google Play Store](#) by searching for "City of Cape Town". The City will be adding the App to the Huawei gallery in the coming months.

## **DATA BASE UPDATING AND SCHEDULED VISITS:**

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. Should you be new in the area or just wish to find out more about what the CID does for you, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern.

## **CID CONTROL ROOM CONTACT INFORMATION**

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** (**especially during load shedding**) who will dispatch the necessary assistance.

Should you have any enquiries / complaints, please feel free to contact Tracy Engelke (CID Manageress) at the CID office. on 021 932 4799 (office hours) or at undermentioned email address.

**Tracy Engelke**  
**(CID MANAGER)**

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