



## PAROW INDUSTRIA

### IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>  
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>  
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

# NEWSLETTER

## APRIL 2024

Dear Business Owners,

City of Cape Town has confirmed that all the outstanding water reinstatements in the area where burst pipes occurred and the necessary retarring that was not done to date, will be done in August 2024, as well as any others that should occur between now and then.

The issue of the periodically leaking valve in Radnor Road which results in sewerage water on the road surface which in turn creates potholes has hopefully finally been resolved. To date the "symptoms" were addressed each time despite numerous requests from the CID that the cause needs to be found and permanently addressed. It has now been established that when a switch at the substation trips it causes this valve to overflow in Radnor Road. The CID now has the contact details of the person at the substation in order to contact as soon as this leak occurs in future, instead of reporting via water and sanitation.

In this newsletter find the City's request for comments on its draft strategy to address rough sleeping. The public participation process runs until 22 May. This is your opportunity to give your inputs as per the links provided.

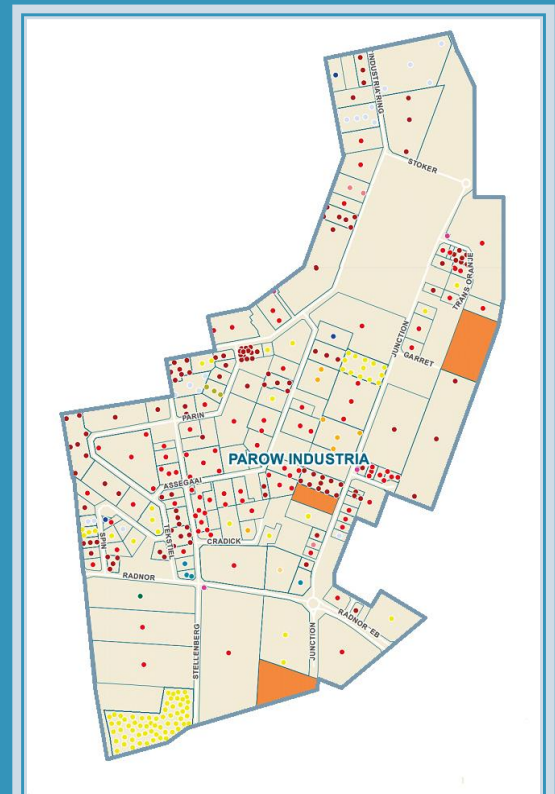
Grass cutting will take place throughout the area by 9 May 2024.

Feel free to contact the CID office should you have any enquiries/concerns, so that we can be of assistance where possible.

Kind regards,  
Tracy Engelke (CID Manager)  
021 932 4799

## PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	1
FIRES REPORTED/EXTINGUISHED:	0
ACCIDENTS ATTENDED:	4
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	45
SUSPICIOUS PERSONS CHECKED:	125
TROLLEY/BINS CHECKED:	113
BURST PIPES REPORTED:	4
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	245
BAGS FILLED BY CID CLEANERS:	170
FAULTY STREETLIGHTS REPORTED:	32
POTHOLES REPORTED (SITES):	2



# CRIME INCIDENTS FOR APRIL 2024: 3 INCIDENTS

**(WITH 1 FROM OUTSIDE THE CID GEOGRAPHICAL BOUNDARY & 2 ON PRIVATE PREMISES)**

**06 April 2024 @ approximately 16:00:** Theft of Trailer: *Junction Road (Ravensmead Stats: CAS 74/04/2024 – Private Premises)*  
Allegedly at 16:00 on Saturday 06/04/2024 the complainant was asked by his employer to check equipment in the yard of the premises, when he discovered a trailer had been stolen. This was reported directly to Ravensmead SAPS and not the CID.

**24 April 2024 @ approximately 17:55:** Burglary at Premises: *Stellenberg Road (Ravensmead Stats: CAS 219/04/2024 – Private Premises)*

Allegedly at 17:55 on Wednesday 24/04/2024 the complainant left the premises. On returning the next day it was discovered that money and a company cellphone had been taken out of an office, although there were no signs of forced entry. This was reported directly to Ravensmead SAPS and not the CID.

**24 April 2024 @ approximately 03:00:** Theft of Multi-Core Cables at Substation in *Stellenberg Road (Ravensmead Stats: CAS 215/04/2024 – Entry and exit from Stroebel Street, Ravensmead - Outside CID Boundary)*

At 03:10 on Wednesday 24/04/2024 the entire Parow Industria area was left without electricity.

It was subsequently ascertained that approximately 200m of multi-core cables had been stolen, causing vandalism to the substation infrastructure, by accessing the premises from Stroebel Street.

Since the incident onsite security has been placed at the premises.

## CITY INVITES COMMENTS ON ITS DRAFT STRATEGY TO ADDRESS ROUGH SLEEPING

***The draft strategy, set to replace the existing Street People policy, will enable the City to collaborate with more role-players, and broaden the scope of interventions for people sleeping on the street. Read more below:***

The City of Cape Town has, for years, gone above and beyond its municipal mandate to help people off the streets.

While the constitutional mandate and budgets for welfare services reside with national and provincial government, the City introduced a Street People Policy in 2013. The policy guided the implementation and expansion of numerous programs to assist persons sleeping and living on the street, including access to social services, reintegration, personal development plans and short-term work opportunities, facilitating access to identity documents and social grants, as well as access to NGO-run shelters.

In addition, the City has supported the NGO sector through Grant-in-Aid funding, and in 2018, the Community, Arts & Culture Development Department (previously Social Development & Early Childhood Development) piloted its first Safe Space transitional shelter. Since then, 800 bed spaces have been made available at four Safe Spaces, with more to come.

‘We have achieved a lot, thanks to the current policy, but we can do more. Rough sleeping is a complex issue that affects many major cities, and the situation has been exacerbated by the pandemic and the related economic impacts. This draft strategy is an opportunity for everyone to have their say and help us formulate a new blueprint that will alleviate the risks that make people vulnerable to rough sleeping,’ said Mayoral Committee Member for Community Services and Health, Councilor Patricia Van der Ross.

The draft strategy to reduce rough sleeping aims to guide all assistance and interventions, partnerships (including social development programs) to people sleeping on the streets, in open spaces, vehicles and makeshift structures, as well as those living in temporary accommodation such as shelters, safe spaces or temporary accommodation of a similar nature.

### **PUBLIC PARTICIPATION**

The public participation process runs from 22 April until 22 May 2024.

Details will be available on the City’s webpage: [Have your say \(capetown.gov.za\)](https://www.capetown.gov.za)

Written comments can also be sent to [Public.Participation@capetown.gov.za](mailto:Public.Participation@capetown.gov.za)

## DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just **wish to find out more about what the CID does for you**, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

## CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

**Tracy Engelke (CID MANAGER)**

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**Zaandria Liebenberg (CID ASSISTANT)**

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