



PAROW INDUSTRIA

IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

MAY 2024

Dear Business Owners,

And once again we are entering winter....

COCT is busy with their winter readiness programme where stormwater drains are cleaned of all leaves, debris, and any other objects, in anticipation of heavy rains, to reduce incidents of flooding.

The CID cleaners are also concentrating on daily sweeping up the large quantities of falling leaves to assist in this task.

The CID office is keeping an eye on potholes which form after excessive rains and will report immediately. Kindly note that the COCT has a 30-day lead time to respond to potholes logged.

Just a reminder that all the outstanding reinstatements will be done by COCT in August 2024, so we request everyone's patience in the interim. The CID office will periodically fill up the ditches with sand where required, especially after rains, as an interim measure.

I would like to appeal to all business owners to kindly ensure that any part of your yard which is visible to the street is cleared of weeds and long grass, on a regular basis.

An appeal is also made to ensure that premises are properly locked up when leaving in the evenings. The CID control room often has to phone business owners to come and close gates which cannot be done manually.

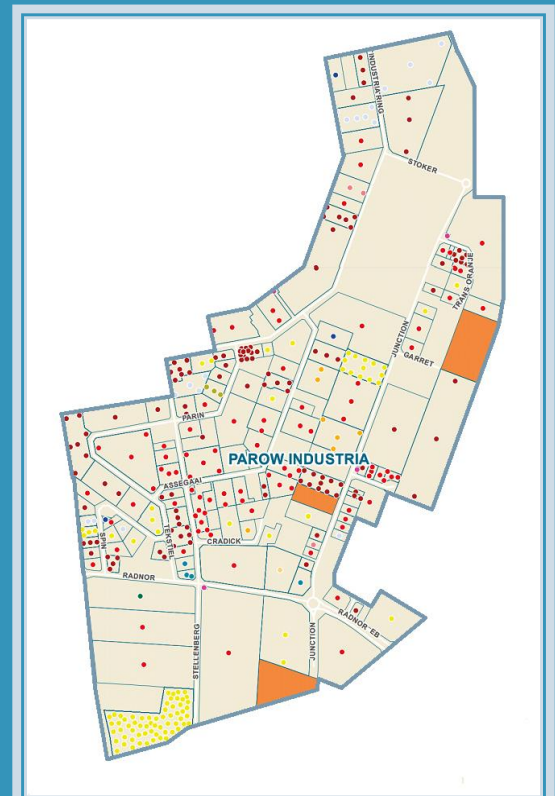
Do not hesitate to contact the control room should you require after hours assistance on 021 932 4800. We are here to ensure your safety in the public space should you need to come out to your premises after hours.

Lastly do not hesitate to report any concerns / complaints to the CID office during office hours.

Kind regards,
Tracy Engelke
CID MANAGER

PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	1
FIRES REPORTED/EXTINGUISHED:	0
ACCIDENTS ATTENDED:	6
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	48
SUSPICIOUS PERSONS CHECKED:	131
TROLLEY/BINS CHECKED:	110
BURST PIPES REPORTED:	3
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	242
BAGS FILLED BY CID CLEANERS:	180
FAULTY STREETLIGHTS REPORTED:	19
POTHoles REPORTED (SITES):	1



CRIME INCIDENTS FOR MAY 2024: 6 INCIDENTS

(WITH 2 FROM OUTSIDE THE CID GEOGRAPHICAL BOUNDARY & 2 ON PRIVATE PREMISES)

04 May 2024 @ approximately 15:00: Burglary at Premises: *Stellenberg Road (Ravensmead Stats: CAS 34/05/2024)*

On Saturday the business owner allegedly locked up the premises and all was in order. On his return on Monday, he noticed the building was broken into and there were a few items stolen. This incident was reported directly to SAPS and not the CID.

05 May 2024 @ approximately 18:30: Theft of Trailer: *Tekstiel Street (Ravensmead Stats: CAS 38/05/2024 – Private Premises)*

The CID control room received a call from a business owner on Monday 06 May 2024, regarding a stolen trailer. The control room did an investigation using the playback of the camera system and noticed that on Sunday, a white Toyota Venture pulled up to the entrance of the premises in Tekstiel Street. The control room noticed 1 x male climbing out of the vehicle and opening the gate of the premises. He then proceeded to hook a trailer to the vehicle, got back into the vehicle and drove off, leaving the area towards Uitsig. Footage was handed over to SAPS.

25 May 2024 @ approximately 02:38: Theft of truck cables: *Back of Junction Road (Outside CID Boundary – Entry & Exit from wetland/Robert Sobukwe Road)*

While patrolling, a CID responder was approached by the on-site security of a premises in Junction Road. As from the security guard, he reported that he had been told by a truck driver that there were 5 x males inside the premises who stole truck cables. The guard reported that they gained access over the premises back fence. The CID control room contacted the relevant business owner and Ravensmead SAPS for assistance. The client did not open a criminal case.

26 May 2024 @ approximately 22:00: Break-In: *from back of Garret Street/Junction Road (Outside CID Boundary – Entry & Exit from Robert Sobukwe Road: Ravensmead Stats: CAS 235/05/2024)*

Allegedly while patrolling the premises, the on-site security guard discovered that there were taps and pipes stolen from the premises. Entry and exit were gained from the back of the premises, which are outside the CID geographical boundary.

26 May 2024 @ approximately 22:24 Alleged Theft of vehicle: *Industria Ring Road (Ravensmead Stats: CAS 235/04/2024 – Private Premises)*

A CID responder reported an open gate of a premises in Industria Ring Road. The CID control room contacted the business owner and he confirmed that he will come out to close the gate. The client contacted the control room later to confirm that the gate mechanism was damaged, and a white Isuzu Bakkie was missing that had been parked on the premises. The control room contacted Ravensmead SAPS for assistance. Eventually the business owner went to Ravensmead Police Station to open a case, whilst the CID responder stood off at his premises. When the client returned, they attempted to close the gate, but the gate could not be closed. The client asked for assistance with regular patrols and monitoring until he could have someone come out to fix the gate. On doing further investigation on camera footage playback, the control room noted a small white truck parking in front of the closed gate with a male getting out of the vehicle and standing there a few minutes, before getting back into the truck and leaving the area. About an hour later, a blue vehicle is seen coming from Stoker Road, opening the gate, and heading inside the premises. The blue vehicle left the premises with the white Isuzu bakkie being towed behind it, leaving the area via Robert Sobukwe Road. Footage was handed over to SAPS.

31 May 2024 @ approximately 09:33 Possession of Suspected Stolen goods – COCT Infrastructure: Spin Street (***Arrest by CID Foot Patrollers: Ravensmead CAS 271/04/2024***)

A CID foot patroller reported to the control room that he caught a well-known offender with COCT Infrastructure (steel plate from a streetlamp pole through which technicians gain access to the wiring) on him in Spin Street. The CID response vehicle was dispatched, and the suspect was loaded into the back of the vehicle. The control room contacted Ravensmead SAPS, who informed them they do not have a vehicle available to come out. Permission was given for the CID response vehicle to take the suspect and the stolen goods to Ravensmead Police Station, where they were handed over with the foot patrollers' statement.

Herewith news from COCT newsletters:

CAPE TOWN WARNS WOULD-BE METAL THIEVES WITH NEW BILLBOARD CAMPAIGN

The City of Cape Town is fighting back against a wave of cable theft, particularly of streetlights. A new billboard campaign highlights the 12-year prison sentence handed to a metal thief in September 2023 following their arrest by City Law Enforcement's Metals Theft Unit, also known as the Copperheads. The campaign was launched on Monday 27 May at one of the billboard sites in Langa by Mayor Geordin Hill-Lewis, and Mayoral Committee Member for Safety and Security, Alderman JP Smith. Read more below:

The billboards are being flighted at metal theft hotspots around the metro, conveying the direct message to metal thieves. "Don't steal cable, we will catch you". The City has set up a **24-hour toll-free hotline (0800 110077)** linked to a rewards system for tip-offs leading to the arrest and conviction of cable thieves. 'Stealing cable carries a heavy prison sentence – with 12 years handed to a metal thief caught by the City last year. We are expanding our patrols, actively rewarding the public for helping us, and using technology to turn up the heat on metal thieves. Those stealing cable should know that the City's new Eye-in-the-sky is now watching and recording hotspots, including with infrared cameras at night. 'The public can help us bust metal thieves, with rewards on offer for information leading to arrests and convictions of metal thieves. Call the City's 24-hour toll-free tip-offs line now on 0800 110077, anonymous tip-offs are also most welcome,' said Mayor Hill-Lewis.



Alderman JP Smith said that City policing operations recovered over 1 700 kilograms of stolen metal in nine months between July 2023 and March 2024, including over 53 000 metres of stolen cabling.

'Our Metals Theft Unit also made 115 arrests, impounded 10 vehicles, issued over 2 380 fines, and conducted over 1 700 scrapyards inspections over this period. We are publicly appealing to scrapyards: instead of buying the stolen cable, keep the thief there and we will pay you a far greater reward than what you will get from selling our stolen cable.

'Thanks to the public getting more involved in helping to combat cable theft, City policing operations have responded to 519 reports of metal theft, 70% more than the previous year.

'The scale of the problem tells us that we are not dealing with just small operators, but rather highly organised syndicates targeting our critical infrastructure. The City is throwing many resources at this problem, but we need to see national reforms to turn the screws on the illicit scrap metal trade,' said Alderman Smith.

Councillor Beverley van Reenen, Mayoral Committee Member for Energy, said the City is repairing and replacing stolen cables and vandalised streetlights at record pace, with 1 120 streetlights cable replacements in April 2024 alone. 'In some parts of the City, repaired streetlight poles are suffering repeat cable theft almost immediately, which is why we need the public to help us catch and convict cable thieves. Working together, we can keep the lights on. Our residents can help by adopting the infrastructure in their neighbourhoods and alerting us to suspicious activity such as theft, vandalism, and illegal connections as part of our Let's ACT Protect Your Power campaign for safer and brighter communities.

'The City is also investing to make our infrastructure more resilient, and to reduce the scope for vandalism over time, with more than R4bn in electricity grid upgrades, maintenance and security measures over three years,' said Councillor van Reenen.

CITY BBBRACES FOR WINTER WITH SEWER AND RIVER PREP AHEAD OF RAINY SEASON

With winter on our doorstep, the City's Water and Sanitation Directorate has been busy preparing its infrastructure and systems for the rainy season which generally sees extra stormwater entering its networks. The City's Water and Sanitation teams have been proactively working throughout the year to action its maintenance programmes, and ramping up their efforts the closer we get to winter, to help ensure its networks of sewer pipes, pump stations, and river systems are prepared for the rain.

'Helping to reduce sewer overflows and ensuring that the City's sewer and river systems can manage the volume of rain in addition to the usual day-to-day operations and flow remains key priorities as we approach winter. 'Another benefit of the river maintenance programme is that it helps assist with improving the water quality in our rivers.

'City teams will continue to monitor its operations and infrastructure where possible even throughout winter and will deploy teams to reported incidents where needed. In the meantime, extensive work has been done across Cape Town in various areas and these efforts will continue,' said the City's Mayoral Committee Member for Water and Sanitation Councillor Zahid Badroodien.



CITY EFFORTS TO HELP REDUCE SEWER OVERFLOWS

The City's Water and Sanitation Directorate continuously maintains an extensive 10 000km sewer network, including pipes, drains and pump stations, that convey sewage from properties to the wastewater treatment works across Cape Town.

Extensive proactive work already under way in various areas across the city includes:

- **Cleaning main sewer pipelines** using jetting machines and combination units.
- **Cleaning sand traps**
- **Cleaning pump station sumps and wet wells**
- **Monitoring telemetry alarm systems** at pump stations
- **Repairing collapsed sewers** in the shortest timeframe possible when needed
- **Replacing broken, stolen, or damaged manhole covers** regularly when reported or seen by staff.
- **Replacing electrical/mechanical components** on critical pump stations
- **Inspecting illegal stormwater-to-sewer connections** at properties
- **Ongoing public awareness education** through various interventions such as the Bin it, Don't Block it campaign. This informs residents about getting rid of waste properly, and not to dump illegally or flush and pour items down sinks and drains that can cause blockages in the network.



CITY EFFORTS TO HELP REDUCE FLOODING OF RIVER SYSTEM

Its river system assets are extensive, comprising of canals, rivers, culverted (i.e. closed) rivers and tributaries, ponds (within the flood plain/river corridor), riverine wetlands (within the flood plain/ river corridor) vleis and stormwater dams.

Proactive work includes cleaning litter traps/ booms, ponds, canals, and culverts and monitoring them for additional cleaning where needed to avoid blockages that could lead to flooding. Various means are used to clean depending on the site, such as removing vegetation (including invasive water plants), silt and litter, as well as dredging, which uses excavators and bulldozers to remove accumulated sediments/silt deposits.

Work has already taken place in areas such as Khayelitsha Wetlands which forms part of the Kuils River, Vygeboom Dam in Durbanville, Gordons Bay Natural Streams, Hout Bay Section A and C, Prinskasteel River in Constantia. Work is currently taking place in areas such as Geelslot in Somerset West, Bottelary River in Kuils River, Dirkie Uys Canals and Upper Golf Course Dam in Durbanville, as well as Diep River Section C, Sand River in Marina Da Gama (Muizenberg) and Black River along the M5 Highway.

RESIDENTS CAN HELP PREVENT SEWER BLOCKAGES AND OVERFLOWS

About 80% the sewer overflows are because of human behavior where items such as rags, feminine hygiene products, builders' rubble, litter, fats, and oils, and even cutlery, are illegally dumped into the network via toilets, sinks and manholes. The City has even removed a TV and car parts from our sewer lines. These waste items should not be in the sewer network, so when they are, they cause sewers to overflow into our streets. 'During winter, this kind of behavior contributes to overflows. Generally, the sewer system is already dealing with foreign items that are flushed, poured down sinks and drains which cause blockages and overflows which could be avoided.



During heavy rain, overflows increase because of illegal dumping of debris, sand, rubble, etc. that also wash into the sewer network system, via open manholes where covers have been stolen or damaged. Coupled with this, more rainwater enters via these open manholes and from illegal stormwater-to-sewer cross-connections on your properties, where water is channeled from roofs, gutters, and paved or hard yard surface areas into sewer drains. All these factors contribute to blockages or reduce the capacity of the pipes to convey wastewater, and damage infrastructure like pump stations, resulting in overflows and flooding.

'In gearing up for winter, the team has ramped up its efforts to proactively maintain and clear blockages caused by foreign items that should not be in the network, with a focus on hotspot areas such as Bishop Lavis, Philippi, Gugulethu and Khayelitsha. These hotspot

areas are identified based on the highest volume of sewer-related service requests received during the previous winter season. 'The proactive work is done to mitigate the possibility of sewer overflows due to stormwater ingress. The rainy season presents an increased risk of stormwater infiltrating sewer systems. By proactively cleaning the sewer systems, the likelihood of the network becoming overwhelmed and experiencing overflows is reduced.

'We urge residents in Cape Town to play their part by reducing the amount of water entering of sewer network, especially during the peak rainy months and to be mindful of what is being flushed, poured down drains and sinks and how they dispose of their waste. Let's work together to ensure our sewer network functions efficiently which will greatly assist in reducing overflows on our streets this winter,' said Councilor Badroodien.

What residents can do to help reduce sewer overflows and the sanitation service:

- **Don't flush anything other than human waste and toilet paper.** Anything else will block the pipes. Also don't pour oil or wash leftover food down the sink or drain - it will block the pipes too. For more tips, see www.capetown.gov.za/blocked-sewers.
- **Use the City's solid waste services** provided to get rid of your waste, not drains.
- **Check there are no illegal stormwater-to-sewer cross-connections** on your properties.
- **Check that rainwater gutters don't flow into the sewer system**, as it overloads the network.
- **Report sewer blockages and overflows** using one of the City's official channels mentioned below so they can be cleared in a reasonable timeframe.
- **Report vandalism** to the sewage reticulation system and stolen or missing sewer manhole covers.
- **Use the City's drop-off facilities** to get rid of any recyclables. See the City's drop-offs for recyclables: <https://bit.ly/3mhagVh>

Log service requests:

Report vandalism damages, sewer blockages, missing drain covers, burst pipes, leaks and water wastage using one of the following channels (Please provide the street address, and get a reference number):

- **WhatsApp:** 060 018 1505
- **Online:** www.capetown.gov.za/servicerequests
- **Email:** water@capetown.gov.za
- **SMS:** 31373 (maximum 160 characters. Standard rates apply)
- **Call:** 0860 103 089
- **Visit a City walk-in center:** (see www.capetown.gov.za/facilities to find the one closest to you)

STATE-OF-THE-ART INVERTERS INSTALLED AT 27 PUMP STATIONS TO HELP PREVENT SEWER SPILLS

The City's Water and Sanitation Directorate has successfully installed 37 modern, 12KW inverters at 27 critical sewer pump stations in the past six months. This R10,9 million investment helps to improve our resilience against load-shedding and prevent sewer spills.

This strategic project began in July 2023 with the objective of reducing sewer overflows, particularly during power outages. Uninterrupted power supply improves the reliability of the sanitation system and minimizes the environmental impact of sewer spills. Integration of these sophisticated inverters demonstrates the City's commitment to finding solutions to the ongoing challenge of power disruptions. Having an alternative power source reduces the likelihood of pump station failure and resultant overflows.

Each inverter is fitted with at least one battery, which can provide up to four hours of back-up power and in the long term, last for up to 20 years. Installation at indoor pump stations took approximately two to three days to complete, while outdoor installations took up to two weeks. This is because the outdoor venues required non-standard enclosures to be custom manufactured and fitted.

Key benefits of pump station inverters include:

- **Uninterrupted operations**
Inverters keep pump stations operational during power outages ensuring a continuous and dependable sewage management system, while reducing the risk of sewer spills during load-shedding.

- **Improved monitoring and control**

The newly installed inverters are equipped with advanced technology to monitor the power status at pump stations, which allows for real-time responses. This enables staff to adjust quickly as conditions change, resulting in a more efficient and reliable sewer infrastructure.

Having inverters at pump stations is also a proactive step towards minimizing the environmental impact on our waterways. This initiative aligns with the City's broader commitment to sustainable practices and environmental conservation.

DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just wish to find out more about what the CID does for you, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

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