

CRIME INCIDENTS FOR JULY 2024: 3 INCIDENTS

(THE OTHERS ARE: 1 X PROACTIVE ARREST ON ITEM STOLEN FROM OUTSIDE THE CID GEOGRAPHICAL BOUNDARY & 4 INCIDENTS TAKING PLACE ON PRIVATE PREMISES)

09 July 2024 @ approximately 08:57: *Theft of motor vehicle: Stellenberg Road (Ravensmead CAS: 88/07/2024)*

The CID Assistant notified the control room that she received a telephone call from a client in Stellenberg Road regarding a white Quantum that was stolen in front of their premises. The control room did an instant playback and noticed that a White Quantum pulled up in front of a shop where 2 x males got out of the vehicle and proceeded into the shop. Shortly thereafter 2 x males walking down the street approached the vehicle, climbed into the vehicle and left the area towards Radnor Road. Footage was handed over to Ravensmead SAPS.

10 July 2024 @ approximately 10:13: *Possession of COCT Infrastructure: Corner Assegai & Stellenberg Road (Arrest by CID Responders – pole was stolen from outside the area)*

The control room spotted 1 x male walking with a pole in Spin Street towards Tekstiel Street and a CID responder was dispatched. The Responder caught up with the male in Assegai Road and confirmed that as from the male, he got the pole from his house and that the recycling company would not take the pole. The responder instructed the male to standby whilst the control room confirmed that the pole is part of a streetlight. Suddenly the male started running away. The responders caught the suspect on the corner of MC Beukes Street, arrested him and put in the back of the vehicle. The controllers contacted Ravensmead SAPS who gave permission for the suspect to be transported to Ravensmead SAPS as there was no vehicle available to come out at the time. The responders left the area and handed the suspect over to Ravensmead SAPS. COCT was informed to come and collect the street light pole after the necessary photos were taken for SAPS purposes.

11 July 2024 @ approximately 06:30: *Armed Robbery: Radnor Road (Ravensmead CAS: 120/07/2024)*

At 06h30 on Thursday 11/07/2024 the complainant was allegedly sitting in his unlocked vehicle when the suspect opened the passenger door and climbed into the vehicle. The suspect put a gun to the complainant's head, took his cell phone and sunglasses, and ran away, before the complainant could raise the alarm.

11 July 2024 @ approximately 22:58: *Armed Robbery of wallet: Corner Radnor & Spin Street (Ravensmead CAS: 116/07/2024): on private premises.*

On Thursday evening a White BMW and Taxi were busy filling up with fuel when two males entered the area via Radnor Road heading towards the petrol station. The CID responder approached the two males who informed they were headed to the ATM to draw money. Shortly thereafter shots were fired, and the two males ran out the area towards Uitsig. Allegedly the one male had gun pointed the petrol attendant, who was busy filling up the taxi, and took money from him. The other male went to the BMW and gun pointed the driver and took his wallet. The two males then ran towards Uitsig whilst shooting to stop the White BMW whose driver chased after them and bumped into one of the suspects. The control room contacted Ravensmead SAPS who arrived on scene. Footage of the incident was handed over to SAPS.

18 July 2024 @ approximately 16:50: *Robbery of cell phone: Corner Radnor & Spin Street (Ravensmead CAS: 186/07/2024): on private premises.*

At 16h50 on Thursday 18/07/2024 the complainant was standing at the fuel station filling up his vehicle with petrol when the suspect allegedly approached him asking for the time. When the complainant rolled down his window, the suspect grabbed his cell phone and ran over into Uitsig.

22 July 2024 @ approximately 14:10: *Theft of airconditioner: Junction Road (Ravensmead CAS: 230/07/2024 – on Private Premises)*

At 14h10 the complainant noticed an unknown vehicle inside their premises. The complainant allegedly asked the vehicle to turn around and leave the premises. After the vehicle left, the complainant noticed a box was missing. When the company viewed their footage, they noted the passenger of an unknown vehicle getting out and loading a box into the vehicle, before the complainant had noticed them and they were told to leave the premises.

28 July 2024 @ approximately 10:20: *Break-In: Corner Radnor and De La Rey Road (Ravensmead CAS: 298/07/2024): arrest by SAPS*

While patrolling on Sunday 28 July, a CID responder reported that the gate and a door is open at a premises on the corner of De La Rey and Radnor Road, and that the alarm system against the wall had been vandalised. The client was contacted to inform him that both the door and gate is open, and the CID responder managed to close the gate manually but is not permitted to go onto the premises to close the door. The client requested regular patrols until he arrives on site, where he confirmed a few small objects had been taken. On Monday 29 July Ravensmead SAPS contacted the CID office and informed that they had picked up a suspect with an aluminium ladder and latches etc and asked if any business owner is perhaps missing such items. The CID manager contacted the owner of the premises which had been broken into on the Sunday and he proceeded to Ravensmead SAPS where he positively identified his goods and was able to provide proof as the items were marked.

31 July 2024 @ approximately 10:00: *Theft of goods: Assegai Street (Ravensmead CAS: 324/07/2024 – Private Premises)*

At 10h00 on Wednesday 31/07/2024 the complainant was informed that one of the employees was in possession of stolen property. They searched the employee and found items that belonged to the company in his bag, fastened to the suspect's bicycle. The suspect was handed over to SAPS and the goods were returned to the complainant.

Herewith news from COCT newsletters:

HELP TACKLE ILLEGAL STORMWATER-TO-SEWER HEADACHE

Recent unprecedented rain has seen the City's dam levels increase to over 99%. This excessive rain has also been putting strain on the sewer and wastewater systems because of the extra stormwater entering the pipes and contributing to sewer overflows. City teams are continuing with proactive measures, which were also implemented leading up to winter, to help reduce sewer blockages and overflows. Residents can also help prevent stormwater from entering the sewers illegally.

What to know about 1 to 21 July 2024:

- Cape Town dam levels filled by 20% in a week.
- Five rainfall stations in Cape Town show the amount of rain received in July 2024 is two to three times more than the long-term average of 25 to 50 years for July rain.
- There was a spike in Water and Sanitation reports as about 11 000 service requests were recorded for sewer overflows across the city, compared to about 10 000 for the same period in 2023. Foreign items such as waste/refuse, hardened fats, sand, debris and materials, are the main causes of sewer blockages.
- About 18% of these service requests came from Strand, Gugulethu, Bonteheuwel, Philippi, Manenberg, Lotus River, Bishop Lavis, Nyanga, Langa and Wallacedene.
- Difference between sewer and stormwater networks:
- Sewers are designed to convey human waste and grey water from domestic and business premises to the Wastewater Treatment Works (WWTWs).
- The stormwater network is usually gravity-fed and designed to convey surface water and rainwater runoff into channels, canals, rivers and vleis to the coast. The piped system has grated covers to prevent waste from entering the system as far as practically possible.



During inclement weather, the City's Water and Sanitation teams are continuing to proactively monitor the operations at sewer pump stations and wastewater treatment works and respond to incidents when needed. Excessive stormwater from the recent heavy rains getting into the sewer network has placed severe strain on the systems and contributed to network overflows. Due to the peak rain episodes, some WWTWs also experienced increased inflows compared to a usual winter.

Stormwater enters the sewer system:

- Via open or damaged sewer drain manhole covers, which the City replaces when they are reported
- Via illegal stormwater-to-sewer connections on residential and business properties, where water is channelled from roofs, gutters, and paved or hard yard surface areas into sewer drains.
- When residents remove sewer manhole covers to help drain flooded roads, which is not allowed and poses a safety risks for the public such as motor vehicle accidents and injuries, etc.
- Via open or missing manhole covers and rodding eye caps on sewers on private properties which allows surface water to drain into the sewer system

'We need to work together to help stop stormwater from entering our sewer network as much as possible. Residents are reminded it is illegal to direct stormwater to sewers. The City's Water Pollution Control team conducts proactive inspections in various areas and collaborates with stakeholders on blitz operations to check that property owners comply with relevant water by-laws.

'Generally, the sewer system is already dealing with foreign items that are flushed, poured down sinks and drains which cause blockages and overflows which could be avoided. During heavy rain, overflows increase because of illegal dumping of debris, sand, rubble, etc that also wash into the sewer network system, via open manholes where covers have been stolen or damaged. 'Coupled

with this, rainwater also enters via these open manholes and from illegal stormwater-to-sewer cross-connections on properties. All these factors contribute to blockages or reduce the capacity of the pipes to convey wastewater, and damage infrastructure like pump stations, resulting in overflows and flooding. 'Our committed personnel are still working and responding to urgent calls on the ground, and we anticipate that the heavy rain that is expected starting today will have additional effects.

'Residents need to play their part by reducing the amount of water entering of sewer network, especially during the rain and to be mindful of what is being flushed, poured down drains and sinks and how they dispose of their waste. Let's work together to ensure our sewer network functions efficiently which will greatly assist in reducing overflows on our streets especially when it rains. It is equally important that residents assist the City in keeping stormwater gullies and drains clear from debris to proactively prevent localised flooding in their areas,' said the City's Mayoral Committee Member for Water and Sanitation, Councillor Zahid Badro odien.

The City mitigates sewer blockages and overflows through proactive measures including:

- Cleaning main sewer pipelines using jetting machines and combination units
- Cleaning sand traps, pump station sumps and wet wells
- Monitoring telemetry alarm systems at pump stations
- Repairing collapsed sewers promptly
- Regularly replacing broken, stolen or damaged manhole covers
- Inspecting and testing the sewer network for illegal stormwater-to-sewer connections
- Conducting public awareness campaigns like "Bin it, Don't Block it" to educate residents on proper waste disposal

Residents play a critical role to help prevent sewer blockages and overflows:

- Check for illegal stormwater-to-sewer connections and ensure rainwater gutters do not flow into the sewer system to avoid overloading.
- Only flush human waste and toilet paper down the toilet. Anything else blocks the pipes.
- Avoid pouring cooking oils or fats down the kitchen sink. These substances harden and cause blockages.
- Report stolen or broken manhole covers to prevent rainwater and debris from entering the sewer system.
- Report illegal dumping and blocked drains so that it can be cleared and to reduce overflow risks.
- Use the City's solid waste services for proper waste disposal, or take recyclables, garden greens and builders' rubble to drop-off facilities.

REPORT WATER AND SANITATION ISSUES IN ONE OF THESE WAYS:

- SMS **31373**
(maximum 160 characters)
- WhatsApp **060 018 1505**
- Call **0860 103 089**
- Visit a walk-in centre
www.capetown.gov.za/facilities
- Email water@capetown.gov.za
- Online
www.capetown.gov.za/servicerequests

If the call centre is experiencing high call volumes, please try one of the other reporting channels.

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Making progress possible. Together.

YOU COULD QUALIFY FOR THE CITY'S DEBT WRITE-OFF INCENTIVE

If you have municipal debt older than three years that you are struggling to repay, you can [apply for a debt write-off](#).

How does it work?

- You must enter a debt repayment arrangement for current debt
- Debt older than three financial years will be written off
- If you default on your repayment arrangement, the debt write-off will be reinstated

What do you need to provide?

You will be required to make an upfront payment of your current municipal account, along with an additional sum towards the arrears. The amount to be paid will be determined based on what you can afford to pay.

In addition, you need to provide us with:

- a copy of your ID
- proof of income
- three months of bank statements
- an affidavit if unemployed

If your municipal account is registered in more than one person's name, then a letter of consent from the other account holder along with their copies of the above documents must also be provided.

For assistance, visit our customer contact centres or contact the City's Call Centre on 0860 103 089.

For further information in English, Afrikaans and isiXhosa, view the [debt write-off flyer](#)

DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just wish to find out more about what the CID does for you, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

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