



## PAROW INDUSTRIA IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>  
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>

PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

# NEWSLETTER

## JUNE 2024

Dear Business Owners,

You will have noted that COCT is replacing electricity cabling throughout the area in recent months (down sections of Stellenberg, Tekstiel, Spin and Radnor roads). It has been a mess, but unfortunately a necessary evil. I have contacted the contractor to ensure that they leave the area as they found it, before signing off on the project and leaving the area.

On 20/6/2024 there were 86 faulty streetlights in the area which the CID reported and have been attended to. This week there was 20 outstanding lights. Although the City has 14 days lead time to attend to faulty streetlights they often attend much sooner. All streetlights which are currently skew and have orange tape around have been reported, after they were bumped by trucks, but the City is first attending to the influx of faulty lights which are off, before attending to the skew ones.

The pothole between Mornay and Denton Street on the way to Tygerberg hospital in the incoming lane is out of the CID geographical area but has been reported by the CID for attention. The potholes in Stellenberg road have also been reported.

Crime is largely under control and indicated hereunder. However, please sensitize your staff once again on walking and talking or texting on their mobile devices. This creates opportunity which can easily be avoided. When driving in your vehicle keep windows closed, doors locked and valuables out of view especially when entering and exiting the area via De La Rey Robots. The CID is still awaiting the erection of the requested smash and grab signage to sensitize persons driving in De La Rey road.

Attached find waste management documentation, "organic waste generators accreditation" for your cognizance and compliance if applicable.

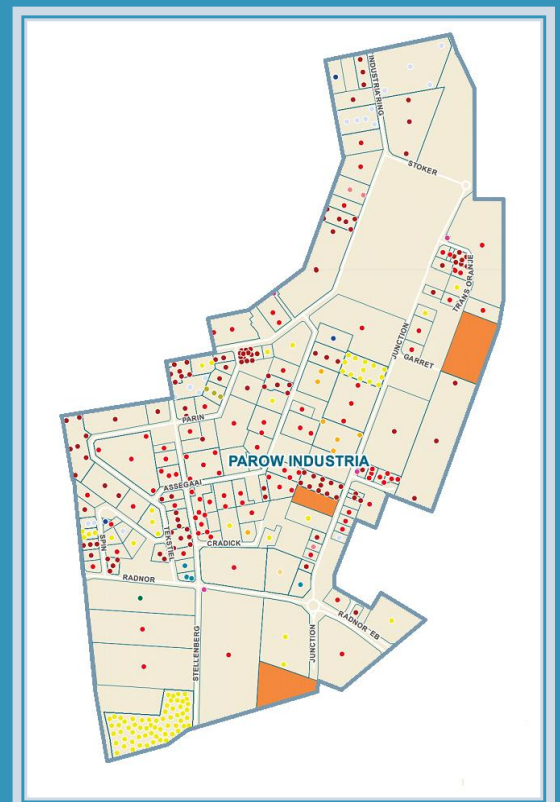
Hereunder also find information on the new electricity reporting app for your convenience.

The CID is looking forward to having all the outstanding water burst reinstatements attended to in August as promised by COCT.

Kind regards,  
Tracy Engelke

## PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	3
FIRES REPORTED/EXTINGUISHED:	0
ACCIDENTS ATTENDED:	7
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	43
SUSPICIOUS PERSONS CHECKED:	119
TROLLEY/BINS CHECKED:	94
BURST PIPES REPORTED:	3
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	235
BAGS FILLED BY CID CLEANERS:	180
FAULTY STREETLIGHTS REPORTED:	88
POTHLES REPORTED (SITES):	8



## CRIME INCIDENTS FOR JUNE 2024: 5 INCIDENTS

### (WITH 1 FROM OUTSIDE THE CID GEOGRAPHICAL BOUNDARY)

**Proactive: 06 June 2024 @ approximately 19:03:** Possession of Suspected Stolen Goods: Stoker Circle (*Suspect stole goods outside area – Arrest by CID Responders in area - Ravensmead Stats: Ravensmead CAS 55/06/2024*)

The CID control room spotted 2 x males coming out of the bushes at Stoker Circle and a response vehicle was dispatched. On arrival, the responders caught one male in possession of a truck tarpaulin. The second male fled back into the bushes. The arrested suspect was detained, and the control room contacted Ravensmead SAPS for assistance. SAPS arrived and took the suspect and the stolen goods to Ravensmead Police Station.

**Reactive: 10 June 2024 @ approximately 22:19:** Illegal Trespassing: Industria Ring Road (*Arrest by On-Site Security – no case was opened*)

The CID control room received a call from the On-site Security of a premises in Industria Ring Road, stating that there is a male that jumped over their gate. The response vehicles were dispatched, while the control room contacted Ravensmead SAPS. On arrival, the CID responder assisted the On-site Security to search for the male. The On-site Security caught the suspect who was handed over to SAPS on their arrival. No case was opened as nothing was stolen.

**Proactive: 18 June 2024 @ approximately 15:51:** Possession of Suspected Stolen Goods: Stoker Road (*Arrest by CID Responders – no case was opened*)

The CID control room received a call from a premises in Stoker Road, regarding a male making a fire in the bushes. A response vehicle was dispatched while the control room live monitored the bushes, trying to spot the suspect. On arrival, the responder spotted a male coming from the bushes with a roll of copper. The responder detained the suspect. The control room contacted Ravensmead SAPS, who indicated there are no vehicles available to come to site. The control room received permission to take the suspect and stolen goods to Ravensmead Police Station. The responder left the area with the suspect and stolen goods and handed them over to SAPS.

**Reactive: 19 June 2024 @ approximately 15:20:** MITP: Stellenberg Road (*Not reported to the CID: Ravensmead Stats: Ravensmead CAS number – 185/06/2024*)

According to SAPS statistics a truck driver reported that while he was waiting to pick up goods in Stellenberg Road, he was approached by 15 males with sticks and bricks, demanding his cellphone and proceeded to smash his windows, truck and front lights. According to the CID's footage, that was live monitoring the incident at that exact time, there were 7 young males who entered the area by Stellenberg cull de sac and proceeded down Stellenberg Road with sticks. On seeing this, a CID response vehicle was immediately dispatched to escort the children out of the area. The group did pass the complainant's truck, but no action is seen on camera as alleged, before the CID responders spoke to the group of boys, informing them that they are not allowed in the area without adult supervision. No complaint was made to the CID responders by any truck driver. All 7 boys were then escorted out of the area via De La Rey Robots. The relevant footage was handed over to Ravensmead SAPS for further action.

**25 June 2024 @ approximately 08:00:** Armed Robbery of cellphone: Junction Road

Whilst patrolling, a CID responder was approached by a lady who claimed that she was robbed of her cellphone at gun point. The victim gave a vehicle description, and the CID control room did an instant playback and noticed the following: A white Volkswagen Jetta driving down Junction Road, turning down Koets Street. The vehicle made a U-turn in the cull de sac, before driving back towards the stop street on the corner of Koets and Junction Road, pausing for a while, then driving into Junction Road where the vehicle allegedly stopped, occupants exited the vehicle and forcefully took the ladies cellphone which she was using at the time, before getting back in the car and exiting the area via Robert Sobukwe Road. Unfortunately, the robbery itself took place just out of camera view.

Herewith news from COCT newsletters:

## CITY'S WHATSAPP CHANNEL NOW AVAILABLE FOR ELECTRICITY QUERIES

*The City of Cape Town's 24-hour Customer Relations call centre has extended its WhatsApp channel to include electricity related faults and service requests. This channel will make it easier for residents to contact the City and request assistance in this regard.*

'To log an electricity related service request or fault, residents can simply save **060 018 1505** as a contact on a Smartphone, open the WhatsApp application to initiate a conversation and select the Electricity tab to log the request. Customers are reminded to have their meter numbers handy (where applicable) and to provide a comprehensive description and location of the fault when using the WhatsApp platform,' said the City's Mayoral Committee Member for Corporate Services, Alderman Theresa Uys.

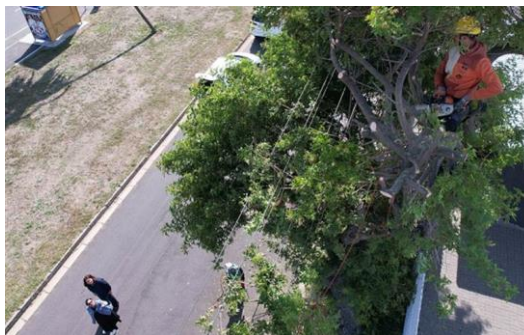
Some of the types of requests that can be logged via this channel, include:

- No power
- Streetlights out/on
- Prepaid meter faults and enquiries
- Sparks on poles
- Infrastructure damage and other related electricity matters
- Meter reading related queries

## WINTER READINESS: CITY ENERGY TEAMS ATTEND TO ENCROACHING TREES NEAR POWER LINES TO REDUCE OUTAGE RISKS

***Stormy weather usually contributes to an increase in electricity outages caused by trees and branches encroaching on power lines and electricity infrastructure. The City's Energy Directorate has dedicated teams and resources to trimming trees and vegetation encroaching on power lines and electricity infrastructure on its property. The City urges residents to check trees on their properties that pose a risk and to get a professional to safely attend to any encroaching branches or vegetation.***

The City's Mayoral Committee Member for Energy, Councilor Beverley van Reenen recently visited the Monte Vista area where the trimming work was carried out. As part of the City's Winter Readiness programme, the Energy teams are trimming large trees and branches encroaching on critical electricity infrastructure on City property. This important work aims to prevent power disruptions to residents and commercial customers, especially during the colder winter months when winter storms with high wind and rainfall could result in the trees or branches interfering especially with the power lines, leading to outages and high service request volumes. 'Our trimming work near our electricity infrastructure is crucial for the safety and reliability of our supply infrastructure. Damaged infrastructure typically takes some time to repair and replace and, in many instances, the nature of the repair work is tricky and dangerous. Our Winter Readiness trimming work therefore ensures that we minimize the risk of outages caused by trees and branches on City property.



'This work will not only ensure that we avoid outages in bad weather, but it is to ensure that we protect the infrastructure all year round. Heavy branches can weigh down on the power lines causing significant damage and regular trimming greatly reduces the strain and prevents any unnecessary and expensive damage to power lines. 'We ask residents to have a look at trees and vegetation on their own property that could be a risk to power supply, but to leave tree trimming near all electricity infrastructure to professionals. They may contact the City should they have any concerns. This is dangerous work and should be done by professionals only,' said Councilor van Reenen.

**Trimming trees near electricity infrastructure assists with:**

- Safety – regular trimming minimizes outages and safety risks (private property owners must call in professionals to trim their trees as it could be dangerous work)
- Reliability of infrastructure – trimming branches ensures that there is sufficient clearance for uninterrupted power flow. Branches can cause power lines to make contact, which could lead to damage and outages
- Power line protection – trimming reduces strain and prevents damage
- Fire prevention – dry branches can ignite. Trimming eliminates this fire hazard

## MITIGATING THE IMPACT OF ILLEGAL DUMPING ON CAPE TOWN'S ROADS

***Illegal dumping plagues many urban areas worldwide, and Cape Town is no exception. The reckless disposal of waste in the City's stormwater infrastructure has far reaching consequences, particularly for our road network. As we grapple with seasonal rains this winter, the repercussions of illegal dumping become extremely evident, leading to exacerbated flooding and infrastructural damage.***



'To mitigate the impact of illegal dumping on our roads, it is important that we adopt a multifaceted approach. Residents must get to grips with the reality of the consequences of illegal dumping. It is crucial that we all get rid of waste in a responsible manner. Let's please take care and be mindful of what we dispose of and how. I encourage residents to please be observant, and to notify the City immediately of those who dump waste such as building rubble, unwanted objects such as mattresses, and any other material in our stormwater infrastructure. The waste causes blockages that prevent runoff from rain to enter the system, and in the end, roads are flooded, and in severe cases even houses,' said the City's Mayoral Committee Member for Urban Mobility, Councilor Rob Quintas. Commonly discarded items include construction debris, household rubbish, and hazardous materials, which are often left on roadsides, vacant plots, and even in waterways. Flooding is a major concern in Cape Town during the winter season. The clogged stormwater drains, overwhelmed by the volume of rainwater, result in water accumulating on roads.

**This excess water significantly damages the road network in multiple ways:**

- Potholes and cracks: Excessive water exposure weakens the road surface, leading to the formation of potholes. The water seeps into the asphalt, causing it to break apart and erode.
- Structural integrity: Roads are constructed with specific drainage capabilities to maintain their structural integrity. When water accumulates beyond the road's design capacity, it undermines the foundational layers, causing cracks and subsidence.
- Wear and tear: Continuous exposure to water, coupled with the weight of vehicles, accelerates the wear and tear of the road surface. This not only shortens the lifespan of the roads, but also increases maintenance costs.



The damage to roads due to illegal dumping and subsequent flooding has both economic and social ramifications. Repairing and maintaining the damaged road infrastructure requires substantial public funds, which could otherwise be allocated to other essential services. Additionally, deteriorating road conditions lead to increased vehicle repair costs for motorists, and the resultant traffic disruptions affect daily commutes, contributing to lost productivity and frustration among residents. 'I want to, once again, implore with residents to please get involved in monitoring and reporting illegal dumping activities that can help identify offenders and prevent repeat incidents,' said Councilor Quintas.

**How to report blocked stormwater infrastructure, illegal dumping and potholes:**

- Use the City of Cape Town app
- Phone the City's customer call center on 0860 103 089
- Or log a service request on [www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)

## CAPE TOWN SECURES R3,5BN FINANCE TOWARDS RECORD INFRASTRUCTURE SPEND

***The City of Cape Town has secured a further R3,5bn in financing towards its plans for a South African record infrastructure investment over three years. Mayor Geordin Hill-Lewis conducted the signing ceremony with Nedbank today, 24 June, following Council green-lighting the finance on 12 June.***

Cape Town plans to spend R39,5bn on infrastructure from July 2024 – June 2027, as approved in its 'Building For Jobs' Budget. This is South Africa's largest ever three-year infrastructure investment by a metropolitan municipality.

Cape Town accounted for a full 60% of the R100 billion in overall government infrastructure projects announced nationally in 2023, according to Nedbank's updated Capital Expenditure Project Listing for 2023, published in February 2024.

'We are pleased to secure further finance towards our ambitious infrastructure investment agenda, which we estimate will create 130 000 construction-related jobs alone over three years. Lower-income households will also directly benefit from 75% - or R9bn - of Cape Town's R12bn infrastructure spend in 2024/25.

'This pro-poor infrastructure spend in 2024/25 is bigger than the entire infrastructure budget of any other metro. Cape Town will soon be SA's most populous city, and we are preparing for this by targeting our fastest-growing, and poorest areas, with infrastructure projects that will, over time, unstitch the unjust legacy of our country's past,' said Mayor Hill-Lewis. The City's 10-year pipeline is valued at an estimated R120bn. The majority of the projects are classified as 'Economic, Social and Governance (ESG)' and linked to the City's overall Climate Change Strategy. In October 2023, the City published a request for funding proposals (RFP) regarding financial years 2023/24 and 2024/25, which was followed by extensive engagements with local and international lenders.

Alongside the Nedbank finance approval in June 2024, City Council further approved \$150m in finance from the International Finance Corporation (IFC), and in April 2023, greenlit €100 million developmental financing from the Agence Francaise de Developpement (AFD). The City is following a blended finance model, which includes funding from its own healthy balance sheet, as well as finance from the local and international markets.

Further financing agreements are set to serve before Council during the 2024/25 financial year regarding the balance of the funding requirements for the City's infrastructure plans.



## DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

**Should you be new in the area or just wish to find out more about what the CID does for you, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.**

## CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

**Tracy Engelke (CID MANAGER)**

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