



PAROW INDUSTRIA IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

NOVEMBER 2024

Dear business owners,

With Christmas fast approaching the CID responders and controllers are on high alert for opportunistic crime in the area as various known suspects have been noted back in the area. See a few safety tips as provided by Beyers security solutions.

SAPS will also be doing safety patrols and pamphlet distribution on 6 and 11 December 2024 in the CID area.

Always keep the **CID control room number handy: 021 932 4800, and report any suspicious activity, crime etc, so we can act swiftly.**
(available 24/7, 365 days a year)

The CID recently had our 22nd AGM and our 6th term renewal. Should you wish to become a registered CID member so that you can vote on matters at AGM's etc, then you can contact me to assist you if you are a registered property owner within the CID geographical area. Membership is free of charge.

Attached find our **shutdown information request**. Please complete and send back to us as soon as possible. This information assists us to know when we should expect persons on premises, and when we should view such activity as potentially suspicious. As your shutdown information standby person could differ from your normal after hours contacts we will also be in a position to contact the correct person in the case of a fire, water pipe bursts on the premises etc, although we still follow our protocols in this regard, but you will not come back to a surprise in the new year.

The 17 water reinstatements required throughout the area after burst pipes which were repaired feedback/update is to be found further down in this newsletter.

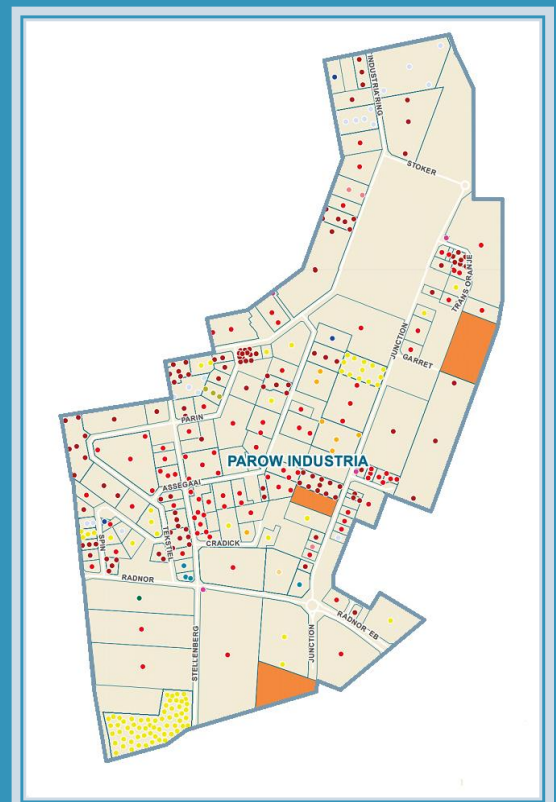
Lastly there is a bin scratch curbing suggestion on how we can possibly assist informal collectors and prevent litter in our area. If you have other possible solutions we would love to hear from you.

Wishing everyone a wonderful and safe festive period and the CID is looking forward to serving you in 2025.

Kind regards,
Tracy Engelke

PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	0
FIRES REPORTED/EXTINGUISHED:	2
ACCIDENTS ATTENDED:	5
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	30
SUSPICIOUS PERSONS CHECKED:	116
TROLLEY/BINS CHECKED:	78
BURST PIPES REPORTED:	1
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	246
BAGS FILLED BY CID CLEANERS:	192
FAULTY STREETLIGHTS REPORTED:	19
POTHoles REPORTED (SITES):	0



CRIME INCIDENTS FOR NOVEMBER 2024: 3 INCIDENTS

10 November 2024 @ approximately 21:05: Break-In: Stellenberg Road (Private Premises – Ravensmead CAS: 92/11/2024)

The CID office received a call from a business owner on Monday, 11 November 2024, reporting a break-in that occurred at their premises on Sunday, 10 November 2024. The owner enquired if the CID could assist with footage. Playback was done and a silver Nissan Navara is seen entering Industria Ring Road from MC Beukes, turning into Stellenberg Road and driving straight to the premises where it entered the premises, out of camera view. No alarms were activated. The vehicle exited the premises a few minutes later. Shortly thereafter the vehicle returned and left again a few minutes later. No suspicious activity was spotted otherwise.

13 November 2024 @ approximately 09:00: Robbery of cell phone: Industria Ring Road (Ravensmead Stats: 141/11/2024)

The victim stated that she was walking home from work when she was approached by two males. The one male allegedly pulled out a firearm and pressed it against her side. They asked her what she had on her and she gave them her cell phone. The males allegedly grabbed the cell phone and ran away. This was not reported to the CID and not picked up on our cameras. Matter reported directly to Ravensmead SAPS.

17 November 2024 @ approximately 00:30: Business Robbery: Junction Road (Private Premises - Ravensmead Stats: 148/11/2024)

According to SAPS statistics the onsite security guard states he was approached by unknown men with masks. The men took his cell phone, turned it off and pointed a firearm at him, demanding him and his colleagues to load a truck with alcohol. When they were done, the security guard and his colleagues were tied up with shoelaces and the suspects left the area. Suspects have been arrested.

INTERVENTIONS UNDER WAY TO MOVE FORWARD WITH TRENCH REINSTATEMENTS AFTER PIPE BURSTS

The Water and Sanitation Directorate is working earnestly to address the trench reinstatement backlog, emerging from excavations for repairs to water pipes. An increased budget of R55 million has been allocated in this 2024/25 financial year towards interventions to make further progress on reinstatements. Tender arrangements are in the final stages with work on the ground expected to gain momentum in the first quarter of 2025.

The City acknowledges the inconvenience that delays to some reinstatements have caused residents.

The City apologises for the frustration and is working on improving this service considerably.

The directorate will be using external contractors to undertake reinstatements. Several reinstatements will be grouped in batches, awarded to service providers every four to five weeks. Once appointed, contractors will begin work on the ground in the following weeks. Completion timelines will vary depending on trench size, complexity and the number of reinstatements per batch.

Continuous roll out of multiple work packages at a time, will allow for several areas to be serviced in a systematic manner. Each batch is structured to enable approximately 1 000m² of roads, driveways and/or sidewalks reinstatements to be completed at a time.



As at November 2024, about 6 200 trenches are in the process of being attended to.

'The City is committed to ensuring that all reinstatements are adequately resourced. To facilitate this, more than R33 million was allocated during the previous 2023/24 financial year for work conducted by internal teams. In the 2024/25 financial year, the allocation has increased to R55 million from the repairs and maintenance budget.

'The new system is designed to ensure that a continuous cycle of at least 4 000m² of streets and pavements are in the process of being reinstated at any given time. Information on the progress of work in different areas will be provided to sub council on a monthly basis,' said City's Mayoral Committee Member for Water and Sanitation, Councillor Zahid Badroodien.

Residents are advised that finishes between property boundaries and street curbs are limited to the standard asphalt, concrete and clay brick paving. This does not include specialised surfacing and custom finishes.

Aside from unexpected pipe burst repairs, the City also undertakes proactive maintenance through pipe replacements at an unprecedented rate. Those reinstatements are undertaken by the same contractor appointed to do the pipe replacements. The targets set to reduce the current backlog through the work package intervention, excludes reinstatements completed as part of proactive maintenance. 'We look forward to visibly seeing progress as contractors work through their batches and want to reassure residents that in due course of time, all areas will be attended to. With oversight from the Water and Sanitation directorate, contractors will undoubtedly do their best to reduce outstanding reinstatements in the shortest time possible,' said Councillor Zahid Badroodien.

BIN SCRATCH CURBING INITIATIVE IN THE PIID AREA: **(THIS IS JUST SOMETHING TO THINK ABOUT AND IF POSSIBLE IMPLEMENT)**

Refuse collection days on Thursdays result in a lot of mess due to informal collectors scratching in bins for recyclables in order to feed their families. The CID cleaners and responders have their hands full. cleaners with cleaning up the litter which the wind catches when bins are not properly closed, and responders with having to stop and caution everyone to clean up after themselves and to close bin lids. By sorting your litter (if possible – use easy ways such as leaving a black bag where your workers can throw in their cooldrink cans or water bottles etc is a quick win) we are doing the following:

1. Giving the informal collectors back their dignity! some are known to the CID and are good people trying to make an honest living/just trying to put food on the table every day.
2. We are limiting scratching in bins and the resultant mess, as soon the informal collectors will realise that if there are not bags next to the bin then there is nothing left to scratch for.
3. We are limiting the amount of waste which lands up in landfill so we are doing our bit for the environment.

😊 I THINK ABOVEMENTIONED IS ENOUGH REASON TO ATTEMPT THIS 😊 .

STEP 1: SORTING YOUR TRASH



Before putting your bins outside your premises, please ensure that all trash has been sorted :

Recyclable Items: into black bags next to the bin

- Glass, Paper, Cans, Cardboard, Plastic etc.

Non-Recyclable Items: can remain in your municipal bin

- Food, Liquids, Rusted Metals, Solid Waste etc.

STEP 2: PLACING BAGS OUTSIDE NEXT TO YOUR BINS



Please ensure that all bags containing the recyclable materials are put next to your bins on Thursdays for Bin Day.

On Bin Day, the bin scratchers will only take the bags and will not attempt to scratch and sort through the bins.




DON'T MISS OUT!

PUBLIC ROADSHOW

GET HELP WITH:

- FINE-RELATED ENQUIRIES
- FINE REDUCTIONS
- OUTSTANDING FINES PAYMENT
- WARRANT OR SUMMONS SETTLEMENTS
- REMOVE ADMINISTRATION MARKS FROM YOUR NATIS RECORD
- MUNICIPAL ACCOUNT INQUIRIES

Civic Centre,
Cape Town CBD
(2nd Floor,
Podium Block)

3 - 11 DECEMBER 2024
FROM 08:30 DAILY

BRING A
REPRESENTATIVE IF
YOU CAN'T ATTEND
IN PERSON.

COCT PUBLIC ROADSHOW

Resolve your traffic fines and enquire about your rates account at our Public Roadshow.

The Roadshow is from 03 to 11 December 2024 at the second floor, Podium Block at the Civic Centre in the Cape Town CBD from 08:30 daily.

Spread the word and take advantage of this opportunity to resolve any outstanding matters with the City of Cape Town.

Check out our FAQ document here: <https://bit.ly/3ZwdvLR>
#CTNews

DAILY SAFETY TIPS



EST. 1989



BE AWARE OF JAMMERS

- Be aware of your surroundings
- Avoid parking near lingering individuals
- Listen to the sound of your car when locking
- Wait & watch your car lights to indicate it is locked
- Physically try to open the door after locking
- Do not leave valuables in your car

www.byerssecurity.co.za
safety@byerssecurity.co.za




EST. 1989



ATM safety>

- Choose ATMs located in well-lit and high-traffic areas
- Always cover your pin number while entering your card
- Do not take assistance from a stranger
- Check the surrounding area for any suspicious individuals
- Keep an eye out for tampered card slots or keypads
- Monitor your bank statements for unauthorized charges
- Do not walk around with large amounts of cash
- Make sure you are not being followed

www.byerssecurity.co.za
www.byerssecurity.co.za/guarding-1
safety@byerssecurity.co.za



DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just **wish to find out more about what the CID does for you**, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

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