



PAROW INDUSTRIA IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

JUNE 2025

Good afternoon,

And so we reach the halfway mark of the year again!
1 July also marks the beginning of the new financial year for the CID.

Recent good news received which I can share is that the replacement of stormwater pipes which I indicated in the last newsletter will only take place in the 2030/2031 book year has, after intervention by the mayor, been brought forward to the 2027 book year. This is most welcomed and will go a long way in eliminating the current pooling and flooding with heavy, consistent rains, as predicted the next 2 days.

It is pothole season again. All 15 potholes have been reported. CCT Roads and Infrastructure management has just not had the time to come and repair with all the rain of late. Once the rain has stopped they need at least 3 sunny days to clear up the water in the holes and that is just not happening now. So unfortunately, we need to be vigilant and drive slowly in the area to avoid the potholes.

The CID has met with water and sanitation with regards to the status of the outstanding water reinstatements in the area. The contract period has now expired but the contractor has been awarded days due to the inclement weather of late. We are closely monitoring progress (which is very slow) and liaising with the water and sanitation project manager on a regular basis, to ensure this work gets finalized as soon as possible.

Business owners who would like to become registered CID members are requested to contact the CID office so that we can assist you with this process. It is free of charge and allows you to vote on matters at the AGM.

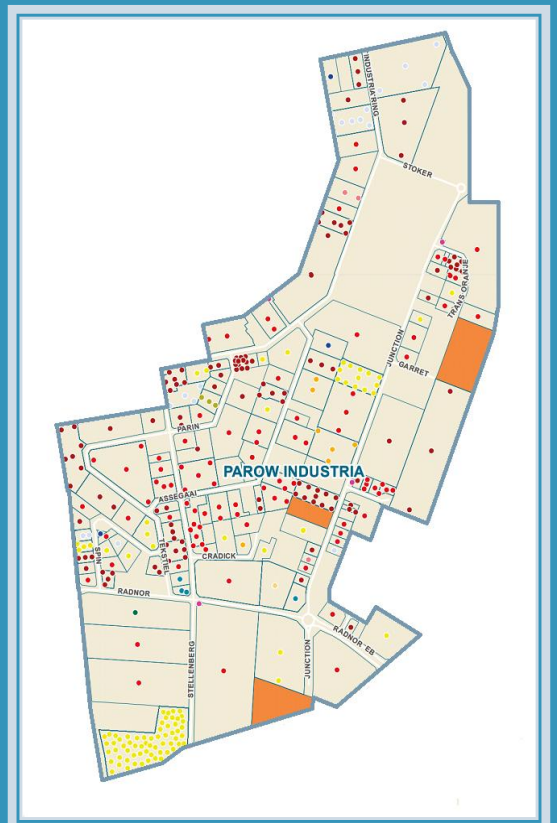
Lastly a request to all business owners to sensitize your workers on throwing rubbish from their parked vehicles in the public space. The past week I had to inform a few business owners of items such as liquor bottles, KFC, McDonalds and fruit peels which are dumped by their staff from their parked vehicles, outside their premises. This creates unnecessary work for the CID cleaners and is not the image we would like to portray for other business owners and visitors. If everyone could sensitize their staff to use the bins to place their rubbish it would be most appreciated.

Feel free to contact the CID office with any concerns, or if you would just like to come and meet with us to get more insight in what it is we do on a daily basis in the area.

Tracy Engelke : PIID CID manager
Zaandria Liebenberg : PIID CID assistant
021 932 4799

PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	3
FIRES REPORTED/EXTINGUISHED:	0
ACCIDENTS ATTENDED:	5
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	39
SUSPICIOUS PERSONS CHECKED:	107
TROLLEY/BINS CHECKED:	59
BURST PIPES REPORTED:	1
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	222
BAGS FILLED BY CID CLEANERS:	172
FAULTY STREETLIGHTS REPORTED:	31
POTHoles REPORTED (SITES):	4



CRIME INCIDENTS FOR JUNE 2025: 3 INCIDENTS

(2 x Incidents occurred in the public space and 1 x incident occurred from outside our geographical area into private premises)

13 June 2025 @ approximately 15:30: Robbery of cell phone: Industria Ring Road (No case was opened)

At 13h40 on Friday 20/06/2025 the control room was informed that a lady was robbed off her cell phone on Friday, 13/06/2025 around 15h30 (week prior) whilst waiting for her lift in Industria Ring Road. Allegedly a vehicle drove down Industria Ring Road, passing her, when the vehicle made a U-turn and two males got out and walked towards the lady. The vehicle stopped at the stop street and the two males took the ladies phone, got into the vehicle, and drove away. The CID control room did a playback and the vehicles make, colour and registration number was retrieved. The victim was informed to open a case at Ravensmead SAPS whereafter the footage and vehicle details will be handed over to the investigating officer for further action. On receiving the SAPS stats it was noted that a criminal case had not been opened in this regard.

14 June 2025 @ approximately 18:42: Attempted Break-in from the back: Industria Ring Road (Outside our geographical are into private premises)

The CID control room received a call from Byers Alarm control room to ask if our responder can stand off at a premises in Industria Ring Road until Byers Armed Response arrives, as allegedly there were persons trying to break in from the back of the premises, which is outside the CID geographical area and out of camera view. The controller informed that CID responders are not allowed on private premises, but that a vehicle would be dispatched to the front of the premises. On arrival, the CID responder spoke to the on-site security guard who confirmed that persons jumped over the fence from the back of MC Beukes Road to get access to the premises, and left the same way.

27 June 2025 @ approximately 08:20: Theft out of vehicle: Industria Ring Road (Ravensmead stats: 354/06/2025)

This incident was not reported to the CID and was taken from the SAPS stats. At 08h20 on Friday 27/06/2025 the complainant was at a meeting at a premises in Industria Ring Road. She allegedly parked, locked her vehicle, went to the meeting and when she returned to her vehicle, she noticed her laptop was missing.

NEWS FROM COCT WEBSITE:

PAROW COMMUNITY ENCOURAGED TO 'BIN IT, DON'T BLOCK IT'

05 June 2025

The City's Water and Sanitation Directorate participated in a lively community activation at the bustling Parow Market on Saturday, 24 May 2025. Organised by the Mayoral Urban Regeneration Programme (MURP), the event created a platform for residents to engage with various City departments and also get assistance with water and sanitation-related services. Through interactive games and pamphlet distribution, residents were invited to learn more about the root causes of sewer blockages; and how the 'Bin It, Don't Block It' campaign is a community call to action.

The purpose of the exhibition was to bring municipal services closer to residents. For the Water and Sanitation Directorate, it was an important platform to discuss how individual waste disposal choices made every day, directly impact on environmental and living conditions. When sewer infrastructure is misused, communities suffer from persistent sewer blockages and overflows. Residents were encouraged to take small, but meaningful steps to help turn the situation around. Actions such as opting for refuse bins to dispose of litter, sanitary items, nappies, cloths and other unwanted waste can make a difference, as these items are currently the leading cause of sewer blockages. Vandalism also has a major impact, particularly manholes either being illegally opened to dump bins or building rubble; or being stolen leaving the entire sewer pipe network exposed to foreign objects entering the system.



Through one-on-one interactions, residents become more aware of how infrastructure is being misused in their own surroundings. 'The City is continuously making major investments in sewer infrastructure by replacing ageing pipes, upgrading pump stations and wastewater treatment works. However, to sustain these improvements, residents also need to play their part. Proper waste disposal must become deliberate, as this shift is essential to reducing sewer-related incidents,' said Councillor Zahid Badroodien, Mayoral Committee Member for Water and Sanitation. 'The Water and Sanitation Community Engagement unit is a dedicated resource, working in the heart of all communities to drive behavioural change. They also serve as a valuable information resource for both residents and operational teams, as they identify obstacles which may be preventing change from practically taking place. Among their expertise is youth edutainment. A popular part of the exhibition in Parow was a giant 4m x 4m water-themed board game. This offered a fun learning space for children as they took turns to play, either moving forward or backward depending on their compliance with water by-laws. Originally developed in-house during the drought, the game has been updated over the years and aims to promote water-wise behaviour,' said Cllr Badroodien.

In addition to exhibitions, the Community Engagement unit conducts ongoing outreach at schools, malls, religious institutions, local businesses, lifestyle events, and door-to-door awareness across Cape Town. The next stop on the engagement calendar is Samora Machel.

What residents can do to help reduce sewer overflows:

- Don't flush anything other than human waste and toilet paper. Anything else will block the pipes. For more tips, see www.capetown.gov.za/blocked-sewers.
- Use the City's solid waste services provided to get rid of your waste, not drains.
- Report vandalism to the sewage reticulation system and stolen or missing sewer manhole covers.
- Use the City's drop-off facilities to get rid of any solid waste. See the City's drop-offs for recyclables: <https://bit.ly/3mhagVh>
- Report sewer blockages and overflows using one of the City's official channels so they can be cleared in a reasonable timeframe.

Report water and sewer requests to one of these channels:

- Call 0860 103 089
- SMS (water faults): 31373
- Email: water@capetown.gov.za
- WhatsApp: 060 018 1505
- Online: www.capetown.gov.za/ServiceRequests
- Walk-in Centres and Subcouncil offices

STEADY PROGRESS IN CLEARING ROAD REPAIR BACKLOGS AFTER WATER PIPE BURSTS

10 June 2025

More than 1 820 road and pavement reinstatements have been completed since December 2024 as part of a renewed effort to tackle the growing backlog following water infrastructure repairs across Cape Town. A new strategy, designed to fast-track reinstatements through multiple work packages, is showing results, with thousands of square metres of roadways currently under repair.

While progress has been encouraging, the City's Water and Sanitation Directorate acknowledges that the demand for reinstatements continues to exceed available capacity. To address this, the City has implemented a multi-pronged strategy, increasing the average work package size from 4 000m² to 7 000m². Based on current demand forecasts, optimal output per package should reach approximately 16 000m² to ensure the backlog remains within a three-month turnaround time, with critical reinstatements prioritised. The City's goal is to have zero reinstatements older than three months by the end of June 2026,' said the City's Mayoral Committee Member for Water and Sanitation, Councillor Zahid Badroodien.



As Cape Town enters the rainy season, the City is aware that unreinstated sites can quickly become deep potholes or road hazards, especially after heavy rains. Residents are encouraged to escalate such cases for temporary refilling, which helps prevent vehicle damage and improves road safety. The escalation can be done by emailing: water@capetown.gov.za with the reference number for a service request/C3 notification that was previously created for that reinstatement.

Reinstatements are currently under way in these areas:

Plumstead, Clovelly, Simon’s Town, Belhar, Delft, Eerste River, Figrove, Gordon’s Bay, Macassar, Sir Lowry’s Pass Village, Somerset West, Strand, Belmont Park, Eden Park, Eikendal, Kleinbron, Morningstar, Peerless Park East, Scottsdene, Scottsville, Uitzicht, Vredeklloof, Windsor Park Estate, Zoo Park, Atlantic Beach, Avondale – Wesfleur, Blaauwberg Strand, Bloubergrant, Brooklyn, Burgundy Estate, Century City, Flamingo Vlei, Melkbosstrand, Milnerton, Montague Gardens, Paarden Eiland, Parklands, Protea Park, Protea Park – Wesfleur, Rivergate, Robinvale, Rugby, Saxonsea, Sherwood, Sunningdale, Table View and West Riding.

Reinstatements are expected to take place next in these areas over the coming weeks:

Eagle Park, Grassy Park, Wynberg, Wetton, Zeekoevlei, Fish Hoek, Froggy Farm, Glencairn, Hout Bay, Kalk Bay, Kommetjie, Noordhoek, Ocean View, Scarborough, St James, Adriaanse, Balvenie, Beaconvale, Clarkes Estate, Connaught, Cravenby, De Tijger, Elnor, Elsies River, Elsies River Industria, Norwood, Eureka Estate, Florida, Goodrail, Goodwood, Klipkop, Leonsdale, N1 City, Oostersee, Parow Industria, Parow North, Parow Valley, Ravensmead, Riverton, Salberau, The Range, Townsend Estate, Tygerdal, Uitsig and Vasco Estate.

WhatsApp unavailable for fault reporting and service requests from 10 June 2025 until further notice

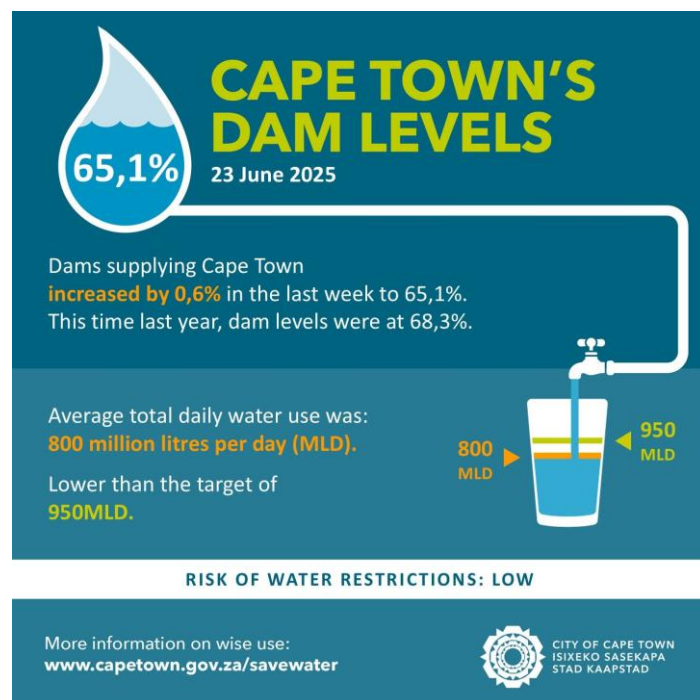
Residents can use the following channels:

Water and sewer-related	Phone: 0860 103 089 (Option 2) Email: water@capetown.gov.za SMS: 31373
Blocked stormwater drains and potholes	Phone: 0860 103 089
Electricity	Phone: 0860 103 089 (Option 3) Email: power@capetown.gov.za SMS: 31220
Accounts and general enquiries	Phone: 086 0103 089 (Option 1) Email: accounts@capetown.gov.za

For all other inquiries, log a request at www.capetown.gov.za/servicerequests or use the City App.



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD



PIID SAFETY TIPS FOR THE AREA



- ✓ Do not leave any valuables in your vehicle for everyone to see. (This is a huge temptation to anyone walking past)
- ✓ Do not walk or stand with your cell phone for everyone to see. (Anybody can just walk by and grab it out of your hand)
- ✓ When you parked your vehicle, always look around to make sure nobody is hanging around your vehicle before getting out.
- ✓ When locking your vehicle, ensure that it is completely locked before leaving. (Vehicle jammers are a thing)
- ✓ Before getting into your vehicle, ensure nobody is close to you or watching you.
- ✓ As soon as you get into your vehicle, first lock your doors before starting your vehicle or doing something else.
- ✓ NEVER drive with your window open, as this is a prime target for hijackings and robberies.
- ✓ When walking in the area, always keep any valuables concealed. (People are always watching for an opportunity)
- ✓ Whenever you feel that someone is following you, walk into a shop or to the closest security guard until you feel safe to continue.

CART HORSE PROTECTION ASSOCIATION - [HTTPS://CARTHORSE.ORG.ZA/](https://carthorse.org.za/)

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Advertise on our website

Email: karin@carthorse.org.za

REPORT ABUSE

Call or SMS 082 6 599 599

or Office hours: 8am-4.30pm, Mon-Fri

Call 021 535 3435

CAPE OF GOOD HOPE SPCA - [HTTPS://CAPESPCA.CO.ZA/](https://capespca.co.za/)



AFTER HOURS: 083 326 1604

Office Hours: 021 700 4140

Email: info@capespca.co.za

DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just **wish to find out more about what the CID does for you**, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

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