



PAROW INDUSTRIA IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

COVID-19 Corona Virus South African Resource Portal: <https://sacoronavirus.co.za>
City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>
PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

MAY 2025

Good afternoon, business owners.

The Public safety, camera monitoring and cleansing contracts have been renewed with Byers Security Solutions being awarded a second term. Crime in the public space has never been this low, with no incidents reported in the public space in the month of May.

Herewith some feedback with regards to all the issues in the area:

The PIID board of directors met with the Mayor on 2025-05-02.

We can report as follows :

Long outstanding water reinstatements in the area : It was confirmed that 20 of the CID list of 32 outstanding reinstatements will be finalized by 30 June 2025. Should the appointed contractor not be done by that date, penalties will be incurred, so obviously the timeous completion is important. The CID is monitoring and following up on this daily.

Replacement of freshwater pipes to prevent pipe bursts which lead to the need for abovementioned reinstatements : CCT water and sanitation has confirmed that Industria Ring Road and Assegaai road is on the priority list for pipe replacement in 2025/2026 book year which runs from 1 July 2025 to 30 June 2026.

The CID has asked that Stellenberg, Tekstiel and Parin roads also be prioritized for the outer book years thereafter.

In the past 15 months pipe burst occurred in the area as follows :

Assegaai road : 16 ; Industria Ring : 8; Stellenberg road : 8; Tekstiel : 7; Parin : 6
Other streets had 1 pipe burst each.

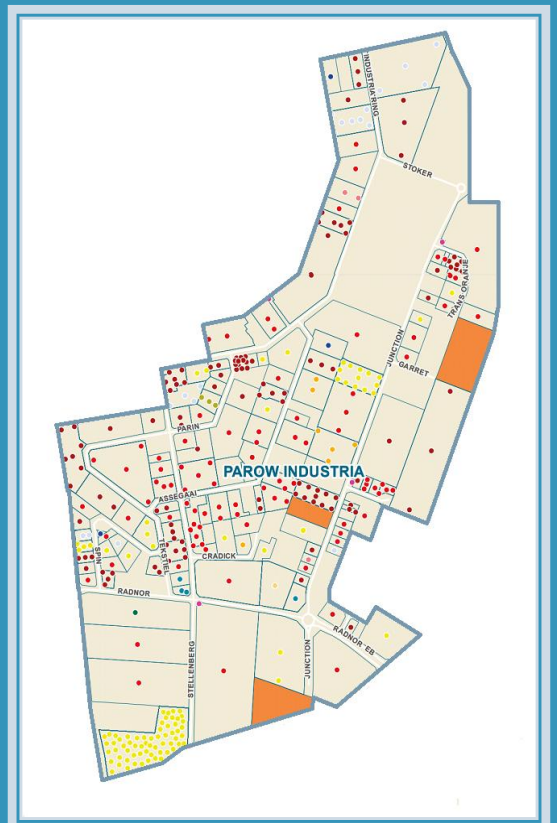
Note that not all pipe bursts lead to reinstatements, hence there being 49 pipe bursts but only 32 on the CID list of reinstatements.

Replacement of stormwater pipes : A Progress report on Elsieskraal river stormwater management plan was received : Unfortunately, this project will, due to 2 x section 33 processes to be run, only be implemented in 2030. There is no way around the legislative requirements, as it is a major project more than R126 million.

Problems with traffic flow, lack of parking etc: CCT Transport planning division did an investigation on request of the CID, and the draft outcomes are to be discussed within this month, whereafter other CCT departments will provide their inputs etc. In the interim traffic Services have been requested to do ad hoc inspections. The CID wishes to thank those businesses who have headed the call for co-operation and are now parking their vehicles in such a manner that pedestrians can still walk on the pavements, which is their intended use. An appeal is made for trucks not to park on pavements as CCT infrastructure is being damaged and this causes pedestrians to walk in the road. Nobody is to park on newly constructed pedestrian walkways in Spin Street and Industria Ring Road, as they are not designed to withstand more than pedestrian weight.

PRO-ACTIVE SERVICES:

UNSECURE PREMISES REPORTED:	0
FIRES REPORTED/EXTINGUISHED:	0
ACCIDENTS ATTENDED:	4
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	35
SUSPICIOUS PERSONS CHECKED:	107
TROLLEY/BINS CHECKED:	41
BURST PIPES REPORTED:	7
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	234
BAGS FILLED BY CID CLEANERS:	180
FAULTY STREETLIGHTS REPORTED:	6
POTHoles REPORTED (SITES):	6



The CID has requested CCT to do a tree inspection from 60-71 Industria Ring Road to determine the condition of the trees from which large branches have fallen the past few months damaging infrastructure.

It is pothole season again. All potholes have been reported. Note that CCT has 30 days in which to repair a pothole and they can only come out once it has stopped raining for enough days that the potholes have dried out, so there is a bit of a backlog at the moment. Currently rain is expected the weekend again so it is envisaged that potholes will most likely only be attended towards the end of next week. The CID term renewal has been approved by council and the new term will run from 1 July 2025 to 30 June 2030. We will continue to strive to make this a sought-after area in which to do business ! Please inform us of your concerns if other than those mentioned above.

Tracy Engelke : PIID CID manager
021 932 4799

CRIME INCIDENTS FOR MAY 2025: 0 INCIDENTS

Parow Industria had no crime in the public space and no crime was reported in the public space on Ravensmead SAPS monthly crime report.

NEWS FROM COCT WEBSITE:

EXPANDED RATES RELIEF MEASURES TO BE TABLED AT CITY COUNCIL

The City of Cape Town will next week table expanded rates relief measures and other changes to the budget. The public will have an opportunity to comment on changes to the City's proposed budget for 2025/26 following the tabling at City Council's sitting on Wednesday, 28 May. Amendments resulting from the latest National Budget tabled this week will also be adopted before the start of the new financial year.

The public will be able to comment from 28 May to 13 June on proposed changes to the City's Invested in Hope budget for 2025/26. 'Cape Town has tabled a South African-record R40bn infrastructure budget, the widest social relief net of any city, and next week we'll table measures for even further relief on monthly bills, which are already the lowest of SA's cities despite Cape Town delivering better services and public value compared to other metros.

'We've listened carefully to Capetonians and will propose expanded relief measures to further soften monthly bill increases in addition to the major electricity price relief for all households. 'The City's Mayoral Committee this week considered a report on public participation, including a petition calling for the raising of residential electricity prices instead of a City-wide cleaning charge. Our modelling shows this will negatively impact households and that it is better to pursue other relief measures. It is also not feasible to phase out critical and urgent infrastructure upgrades as the petition requests. Cape Town will not follow the path of decline seen in other cities, and there are no non-urgent major infrastructure projects in our capital budget.

'We've thoroughly examined the budget to find innovative means to further soften the impact on monthly bills and will table these amendments at Council for public comment from 28 May – 13 June. Amendments to commercial tariff structures will also be tabled,' said Mayor Geordin Hill-Lewis.

Mayor Hill-Lewis will address City Council on changes to the proposed budget as follows:

Date: 28 May 2025

Venue: Council Chambers, 6th Floor Podium Block, Civic Centre, Cape Town CBD

Time: 09:00

Kindly RSVP to Lyndon.Khan@capetown.gov.za

23 May 2025

REMINDER TO SWITCH TO EMAILED MUNICIPAL ACCOUNTS BEFORE 2025 DEADLINE

The City reminds all residents to make the switch to emailed municipal accounts before 31 December 2025. Residents may send their email address and account number to the City via email or SMS. After 31 December 2025, printed municipal bills will no longer be sent and residents without access to email are encouraged to contact the City's Call Centre for assistance.

‘More than 452 000 residents have already made the change to emailed accounts. Don’t be left behind. Make the switch now and enjoy quicker, more convenient billing. Making this switch will assist residents with better record keeping and it will help reduce environmental impact in the long-term. City officials are ready assist you. ‘For those residents who do not have access to an email address, please contact our City Call Centre on 0860 103 089 or visit your nearest Customer Interaction Centre. Make the switch today and don’t wait until the last minute, when volumes of registrations are expected to spike. Help us build a future-fit and sustainable Cape Town,’ said the City’s Mayoral Committee Member for Finance, Councillor Siseko Mbandezi.

For emailed bills, simply send an email or SMS with your account number and email address:

Email: Revenue.Eservices@capetown.gov.za or SMS: 31223

- Customers without email accounts are requested to contact the City’s Call centre: 0860 103 089 or visit their nearest [Customer Interaction Centre](#)
- For more information and to register for other online services, visit capetown.gov.za/City-Connect/Register/eservices-and-municipal-accounts/Register-for-e-billing
- For any further questions on switching to e-billing, visit [Frequently Asked Questions](#)

Emailed accounts have a number of benefits:

- **Improved efficiency:** customers can pay their accounts as soon as they are able to
- **Reduced errors:** customers are able to better track their payments
- **Easily accessible** for proof of residence as needed
- **Reduced environmental impact:** reducing paper waste benefits our environment and City
- **Reduced costs:** eliminates the need for paper and postal delivery costs

19 May 2025



ENERGY TEAMS RESTORE OVER 10,000 STREETLIGHTS IN JUST 30 DAYS

In an impressive response to community needs, Cape Town’s City Energy teams have addressed more than 10 000 streetlight-related service requests in just 30 days as part of an enhanced streetlight focus initiative, reports [Cape {town} Etc.](#)

From 26 March 2025 to 25 April 2025, this concerted effort not only alleviated backlog issues but also significantly improved turnaround times for residents [seeking better-lit streets](#). During this period, nearly 30 000 electricity-related service requests were completed, showcasing the City’s commitment to effectively tackling energy-related challenges. However, ongoing issues with vandalism, theft, and illegal connections continue to hinder efforts. The damaged infrastructure frequently necessitates complete replacement, underscoring the complexity of maintaining reliable streetlight systems.

City’s Mayoral Committee Member for Energy Alderman Xanthea Limberg said, ‘Vandalism, theft, and illegal connections across the metro continue to impact turnaround times as damaged infrastructure often needs to be entirely replaced.’

‘The City’s Energy Safety Unit continues to make a significant difference in our operations,’ noted Limberg, To combat these challenges, the City is investing heavily in innovative solutions, including the replacement of high-value copper cables with low-value conductors, aimed at deterring theft. The ongoing transition from overhead to underground cabling in many communities is also set to enhance security and reliability. The Electricity Generation and Distribution Department has made major strides in improving service delivery, despite the difficulties posed by vandalism.

Their multi-year anti-vandalism campaign, aptly titled ‘Protect Your Power’, encourages community vigilance and participation. ‘We are urging our communities to keep an eye on the power infrastructure,’ Alderman Limberg shared. ‘Reporting suspicious activity promptly helps us reduce the extent of damage caused by theft and vandalism.’

Statistics reveal that across various metro areas, theft and vandalism remain the primary reasons for streetlight outages. Over the past month, requests handled were distributed as follows:

- **East:** 3 965 requests
- **North:** 2 395 requests
- **South:** 3 869 requests

The combined efforts of the City teams are crucial, as they manage over 245 000 streetlights throughout the metro, all of which play a vital role in creating safer, brighter communities for residents. Limberg asserted, 'Every bit of help we can get goes a long way as we endeavour to establish a well-lit environment for our citizens.'

19 May 2025

Don't Block The Flow!

Retention and detention ponds play a crucial role in preserving our neighbourhoods. These ponds capture stormwater and in so doing, reduce the risk of flooding of properties and roads further downstream. By holding the excess water, they help keep our streets dry, our ecosystems clean, and our City resilient. Let's appreciate these green spaces that make a big difference!



DETENTION PONDS

- Temporarily store excess stormwater during heavy rainfall events
- Water is held for a short time and then slowly released
- Reduces peak flow rates to prevent downstream flooding
- Typically dry in summer with water only during rain events

VS.

RETENTION PONDS

- Permanently store stormwater runoff from rain events
- Water is kept in the pond year-round
- Provides long-term water quality improvement and reduces the need for additional drainage
- Always has water, creating a habitat for wildlife

Help protect your area by keeping retention and detention ponds free from litter. Clean ponds means less flooding this winter!

Here's how to report a blocked stormwater drain:

- On the City of Cape Town APP
- Phone the City's customer call centre on 0860 103 089 or email contact.us@capetown.gov.za
- Log a service request on www.capetown.gov.za/servicerequests

#ProtectOurStormwaterDrains
#UrbanMobilityCT

Do You Know the Difference?

A **stormwater** drain is located next to the road, usually next to the kerb. Stormwater drains carry runoff from rainfall events straight to rivers or the ocean. By keeping stormwater drains clean, we help protect our natural environment and reduce the risk of flooding in our communities.

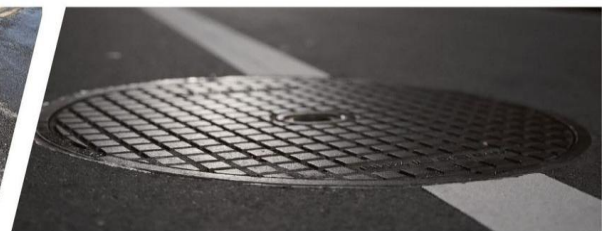
A **sewer** drain is usually located in the middle of a road and carries wastewater from homes and buildings to treatment plants, where the effluent is treated.



STORMWATER DRAINS

- A stormwater drain is located next to the road, usually next to the kerb
- A stormwater drain is designed to drain runoff from rainfall events away from the streets to prevent flooding
- The stormwater system drains directly into rivers, wetlands, ponds and the ocean
- Nothing but runoff from rainfall events should enter the stormwater drain, no chemicals, rubbish or waste should enter the system

VS.



SEWER DRAINS

- The purpose of a sewer drain is to carry greywater or waste water from toilets, showers, sinks and washing machines to waste water treatment works
- Waste water drains are usually located in the middle of the road
- This drain is for wastewater only and not designed for runoff from rainfall events



BYERS

SECURITY SOLUTIONS



Hidden Hazards: Standing water can obscure potholes, debris, and even collapsed road sections, making them difficult to see and potentially dangerous.

Vehicle Damage: Water can damage the engine, exhaust system, and electrical components, potentially causing the vehicle to stall or break down.

Hydroplaning: Standing water can cause hydroplaning, where the tires lose contact with the road surface, making steering and braking difficult.

Sweeping Away: Even shallow water can be powerful enough to sweep away vehicles, especially in fast-moving currents.

Road Collapse: Standing water can weaken the road structure, leading to collapses and making the road unsafe to drive on.

Avoid Driving in Stormy Weather!



0860 18 16 18

safety@byerssecurity.co.za

www.byerssecurity.co.za/response



CART HORSE PROTECTION ASSOCIATION - [HTTPS://CARTHORSE.ORG.ZA/](https://carthorse.org.za/)

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REPORT ABUSE

Call or SMS 082 6 599 599

or Office hours: 8am-4.30pm, Mon-Fri

Call 021 535 3435

Advertise on our website

Email: karin@carthorse.org.za



AFTER HOURS: 083 326 1604

Office Hours: 021 700 4140

Email: info@capespca.co.za

DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just **wish to find out more about what the CID does for you**, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

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