



**PAROW INDUSTRIA
IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)**

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>

PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

JANUARY 2026

Good day business owners,

Crime for January 2026 is as per attached. Please caution workers on openly using their cellphone in public spaces as this type of crime is on the increase.

There was a fire in the area by Stoker Circle on 27 January 2026 but fortunately the Fire Brigade was able to extinguish it before it reached the substation located in that area, although with the dry grass, heat and wind it took nearly an hour to do so.

Quezec Trading as appointed contractor of COCT, is almost done with the freshwater pipe replacement in Industria Ring Road. They have also been awarded the tender for Assegai Road and will be commencing there shortly to also replace those pipes. The CID has also asked for Tekstiel street and Stellenberg Road pipe replacement but there is no confirmation as to when this will be funded.

Attached please find invitation to WISP seminar should you wish to attend.

Water levels are declining rapidly. Everyone is requested to note that water inspectors will be doing inspections in this area in the coming weeks to monitor compliance issues as per attached media statement from COCT.

Any property owners in the area wishing to become CID members, which is free of charge, are requested to contact our office so that we can be of assistance in this regard. It is literally completing one form and then your vote counts on matters which impact the CID.

Feel free to contact the CID office should you have any matters of concern/complaints so that we assist where within our mandate.

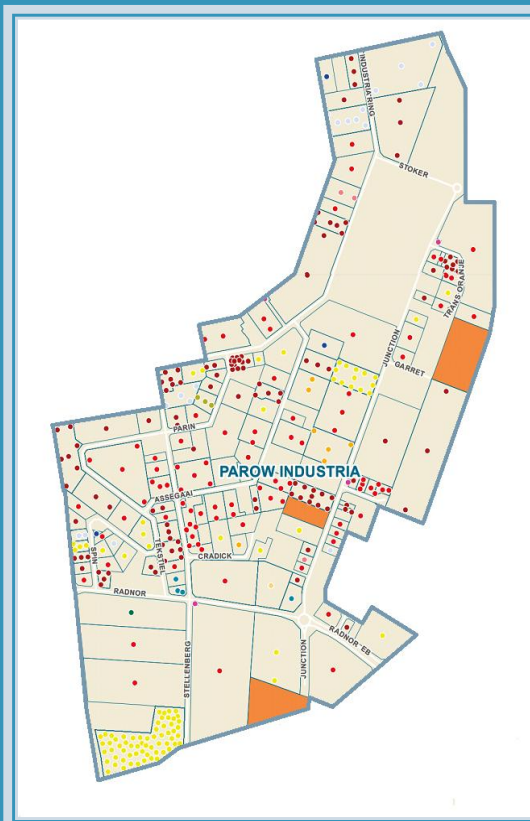
Tracy Engelke : PIID CID manager

Zaandria Liebenberg : PIID CID assistant

021 932 4799

PRO-ACTIVE SERVICES:

UNSECURED PREMISES REPORTED:	0
FIRES REPORTED/EXTINGUISHED:	1
ACCIDENTS ATTENDED:	1
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	36
SUSPICIOUS PERSONS CHECKED:	117
TROLLEY/BINS CHECKED:	80
BURST PIPES REPORTED:	2
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	255
BAGS FILLED BY CID CLEANERS:	221
FAULTY STREETLIGHTS REPORTED:	9
POTHoles REPORTED (SITES):	1



CRIME INCIDENTS FOR JANUARY 2026: 6 INCIDENTS

(1 x Outside Geographical Area and 1 x on Private Premises)

01 January 2026 @ approximately 15:46: Theft of vehicle battery: Garrett Street (Ravensmead CAS: 135/01/2026)

On Tuesday 13/01/2026 the CID control room received a call from a client requesting a footage request for a theft of a vehicle battery involving one of their employees. The control room did a playback and found the following:

At 15h46 on Thursday 01/01/2026 the control room spotted a silver bakkie entering the area from Junction Circle. At 15h47 the vehicle drove down Junction Road passing Koets Street. At 15h48 the vehicle entered Garret Street and drove straight to a blue Nissan Amara parked in front of Cumulus, where 1 x male was getting out of the vehicle roaming around the gate of Cumulus. At 15h54 the vehicle left Garret Street towards Stoker Circle. At 15h55 the vehicle was seen on the corner of Stoker and Industria Ring Road turning towards Ringo's foods. At 15h57 the vehicle left the area towards Stobel Street.

This information and registration of the vehicle was handed over to SAPS.

02 January 2026 @ approximately 15:46: Alleged Abduction: Stellenberg Road

At 09h27 on Friday 02/01/2026 the CID control room spotted 4 x females in Stellenberg Road in front of CL Trading, waving to a passing SAPS vehicle to stop. A CID responder was dispatched to find out what was happening. On arrival it was confirmed by one of the women, that a baby belonging to one of them was abducted by a bakkie with 2 x boys sitting at the back, who stopped next to them. The SAPS vehicle followed the bakkie to try and stop them. The bakkie didn't stop and headed down Industria Ring Road towards Tygerberg Hospital. Just outside the CID geographical area, SAPS drove in front of the bakkie, forcing the vehicle to stop, whereafter they dealt with the matter. SAPS and the bakkie were seen leaving the scene together.

04 January 2026 @ approximately 13:00: Robbery of cellphone: Industria Ring Road (Ravensmead Stats: CAS - 49/01/2026) This was not reported to the CID: only SAPS

At 13h00 on Sunday 04/01/2026 a male reported that he was walking down Industria Ring Road when 2 x males grabbed his cellphone and ran away.

12 January 2026 @ approximately 03:00: Robbery of cellphone/Diesel: Junction Road (Ravensmead Stats: CAS - 119/01/2026 – Private Premises) This was not reported to the CID : only SAPS

At 03h00 on Monday 12/01/2026 the complainant reported that while on duty, he was approached by males with a fire arm who proceeded to rob him of his cellphone and diesel on the premises.

24 January 2026 @ approximately 05:57: Prevention of theft: Industria Ring Road

At 05h57 on Saturday 24/01/2026 whilst monitoring the control room spotted 1 x male with a wheelie bin filling it with the sand of the construction workers on the pavement on the corner of Industria Ring Road and MC Beukes Street. Both responders were dispatched. The responders informed the male that he is not allowed to take the sand as it belongs to the construction workers. The male complied and emptied his wheelie bin. At 06h05 the male left the area walking down MC Beukes Street.

24 January 2026 @ approximately 19:19: Armed Robbery: Belhar Railway Station (Outside CID's geographical area) It is being mentioned here so that persons can be aware of this and avoid this area.

At 19h19 on Saturday 24/01/26 the control room spotted 2 x males robbing 2 x other males who were coming from Millennium Park side crossing the Belhar Railway line by the station, with a fire arm. The footage shows 1x male pointing a gun at the male who was wearing a white t-shirt and took his phone while the other male robbed the male with a yellow t-shirt. At 19h20 control room contacted SAPS and gave the clothing description and direction they fled. At 19h21 the suspects somehow noticed they were being monitored by the CID camera and the male with the firearm took off his shirt, before they both started running along the railway line. At 19h25 the control room noticed that the 2 x victims were still standing by the Railway Station and the control room again contacted SAPS. Eventually the 2 x victims walked away.

IMPORTANT NOTICE!



Due to the heavy increase of cell phone theft in the area, we urge everyone to be vigilant and not be on your cell phone while walking in the area.

This creates the opportunity for anybody to grab your cell phone and run, or worse, use a weapon to confiscate the cell phone from you by force

NEWS FROM COCT WEBSITE:

WATER INSPECTORS HIT THE STREETS TO ENFORCE WATER BY-LAWS

Throughout the summer season, the Water and Sanitation Directorate's Water Inspectorate has increased their checks across Cape Town to regulate and enforce the City of Cape Town's Water By-law and deter excessive water use.

02 February 2026

Faced with below-average rainfall and increasing water demand, the Water Inspectorate ramped up their efforts to ensure residents and businesses are adhering to the Water By-law of 2010 and the 2018 by-law amendment.

During December 2025 and January 2026, water inspectors visited Sandown, Parklands, Bergvliet, Brackenfell South, Somerset West, Tokai, Monte Vista, Heathfield, Gordons Bay, Ottery, Groot Pheasantekraal View and Brackenfell South.

The aim of these inspections is to check for:

- Water wastage, both private and municipal.
- Leaks on City infrastructure as well as on private properties.
- Illegal water connections.
- Water By-law Schedule 1 permanent restrictions, which include the restrictions on dampening building sand or other building material and hosing down hard surfaces or paved areas with potable water.
- Keeping swimming pools covered to avoid evaporation when not in use.
- Awareness of the current dam levels and water-wise initiatives by distributing pamphlets at houses and shopping malls.
- Contraventions to issue notices and fines where applicable.

Transgressors can be issued a spot fine ranging from R1 500 to R5 000, each time they are found violating the by-law.

In the upcoming weeks, these inspections will take place in Uitzicht (Durbanville), Westlake Business Park, Parow Industrial, Somerset West, Plumstead, Goodwood, Belgravia, Meadowridge, Constantia, Table View, and shopping centres in Somerset West, Sea Point, Table View, Cape Gate and Kenilworth.

'Checking properties for compliance with the City's Water By-laws is one of several measures aimed at reducing water wastage. These efforts are supported by ongoing programmes such as leak detection across the City's water supply network, annual pipe replacement and pressure management.

'Prior to the visits, residents will receive a knock-and-drop letter informing them of the inspection taking place in their area. Teams will check the GIS mapping system to determine which properties have a swimming pool and those residents will be visited to ensure that their swimming pool has an appropriate cover. City officials will be wearing City attire (hat and CCT branded t-shirt) and will carry their official City identity tag with them. Residents are welcome to verify this by contacting the City's call centre on 0860 103 089.

'Cape Town, we are in this together. We have done it before and I am confident we can do it again. Let's work together to reduce non-essential outdoor water use and remain below the 975 million litres per day usage target. Thank you to all residents who are already complying,' said the City's Mayoral Committee Member for Water and Sanitation, Councillor Zahid Badroodien.



STEADY PROGRESS MADE ON WATER AND SEWER PIPE REPLACEMENTS

Within six months, June to December 2025), the City's Water and Sanitation Directorate has replaced a total of 35,71km of water pipes (71,4% of the target) and 33,99km of sewer pipes (34% of the target). This work is key to ensuring our residents continue to have reliable services.

01 February 2026

The City's ongoing investment into upgrading and modernising ageing water and sewer infrastructure as part of its annual pipe replacement programme remains on track.

During November and December 2025, alone 12,54km of water pipes and 7,96km of sewer pipes were placed.

This proactive measure forms part of the City's long-term commitment to reducing water losses, preventing sewer overflows and improving service reliability. These projects are taking place across Cape Town to maintain safe, efficient and uninterrupted reliable water and sanitation services for the residents, while minimising unplanned disruptions.

Various factors are taken into account when prioritising pipe replacement projects such as pipe age, material type, historical failure data and operational risk, ensuring that the areas that are most in need receive attention first.



The pipes were replaced in November 2025:

- 10 200m of water pipes in Constantia, Fish Hoek, Sun Valley, Steenberg, Wynberg, Macassar, Kuils River, Somerset West, Strand, Gordon's Bay, Scottsden, Door De Kraal (Bellville), Camps Bay, Tygerdal, Glenlily (Parow) and Parow Industrial.
- 6 725m of sewer pipes in Plumstead, Somerset West, Belmont Park, Kasselsvlei, Bellville South, Blaauwburgstrand, Tygerdal, Richmond Estate, Rylands, Gatesville, Mountain View and Penlyn Estate.

These pipes were replaced in December 2025:

- 2 343m of water pipes in Constantia, Fish Hoek, Heathfield, Sun Valley, Steenberg, Wynberg, Retreat, Boston- Bellville, Tygerdal, Hanover Park, Glenlily (Parow) and Parow Industrial.
- 1 231m of sewer pipes in Somerset West.

Several projects continued over the festive season to ensure steady progress against annual infrastructure replacement targets.

'Our pipe replacement programme enables the City to accelerate implementation and maintain momentum on critical infrastructure upgrades. The Water and Sanitation Directorate aims to initiate water pipe replacement projects in the coming months in Glencairn, Noordhoek, Bergvliet, Morningside (Somerset West), Strand, Rylands and Oranjezicht,' said the City's Mayoral Committee Member for Water and Sanitation, Councillor Zahid Badroodien.

Cape Town dam levels: almost 20% lower compared to last year

Team Cape Town, let's continue to work together to be water wise so that we can collectively use less than the target of 975 million litres of water per day (MLD). Cape Town's dam storage levels currently stand at 62,2%, which will need to last until the next seasonal rainfall cycle.

28 January 2026

Water usage has yet again peaked, this time reaching 1 062MLD a day.

Lower annual rainfall last year resulted in reduced inflows to dams, placing increased pressure on the City's

City's actions to protect and build resilient water supply

'The City is busy with various actions, including consistently resolving reported pipe bursts and water leaks reported through official channels. Since the drought, the City has and continues to invest in upgrading aged water pipes,

water supply system. While taps are not at risk of running dry at this stage, continued high water use could rapidly change the situation and result in restrictions unless consumption is brought down urgently.

Recent usage trends published in the City's weekly water dashboard:

- 10 December 2025 – 1 029MLD
- 15 December 2025 – 1 029MLD
- 22 December 2025 – 1 039MLD
- 29 December 2025 – 1 010MLD
- 5 January 2026 – 1 048MLD
- 12 January 2026 – 1 037MLD
- 19 January 2026 – 1 050MLD

'Water usage this past week has unfortunately peaked, so we are 87 million litres a day over our target. Team Cape Town, we need all hands on deck to help bring our collective use down.

'All of us use water, so let's do what we can to protect our supply. Early proactive measures are far more effective than emergency restriction.

'We must reduce the unnecessary litres of water used in our homes, in industrial and agricultural processes and at work. We can't afford to be complacent. We must closely keep track of consumption indicators on a weekly basis,' said the City's Mayoral Committee Member for Water and Sanitation, Councillor Zahid Badroodien.

improving pressure management, fixing leaks faster and strengthening metering along the water supply network. 'The City is also actively progressing with strategic plans for Cape Town's new water supply to build our water secure future. In the long term, to reduce dependency on rain-fed dams, the City is scheduled to proactively add new water sources, such as desalination and water reuse to our supply from 2031,' said Councillor Badroodien.

Key tips to keep water usage down:

- Find and fix water leaks on your property.
- If dripping taps, leaking toilets and faulty plumbing go undetected and ignored for a long time, a lot of water is wasted.
- Monitor your own usage and make the effort to save water.
- About 70% of all water used in the city is used in homes, which is why saving water at home is so critical. Only water the garden at night to prevent evaporation and avoid topping up swimming pools or pool inflatables unnecessarily.

Report burst municipal pipes immediately to the City through formal channels

There are various ways to report a leak or a pipe burst:

- Call 086 010 3089 (select option 2)
- SMS 31373
- WhatsApp 060 018 1505
- Email water@capetown.gov.za

Please **provide an exact location or address and always insist on a reference number.**

Switch to treated effluent re-use for industrial irrigation or construction purposes.

The City promotes and supplies treated effluent to large water users such as industry, sports clubs, golf clubs, large new developments and schools.



DAM LEVELS

Please follow link to see current dam levels in the Western Cape:

<https://www.capetown.gov.za/Family%20and%20home/residential-utility-services/residential-water-and-sanitation-services/this-weeks-dam-levels>

PROPERTY OWNERS CAN INSTALL STOPCOCKS TO PREVENT WATER SUPPLY DISRUPTIONS AND SAVE WATER

Private isolating valves, also known as stopcocks, play a vital role in preventing unnecessary water supply disruptions to individual households and neighbouring properties, while helping to protect Cape Town's valuable water supply.

26 January 2026

The City of Cape Town's Water and Sanitation Directorate has noted an increase in requests from property owners to temporarily shut down municipal water supply to residential, industrial and business properties to carry out plumbing repairs or installations. Many of these requests arise because properties do not have their own functioning private isolating valves. A private isolating valve allows the water supply to a specific property to be shut off independently, without affecting neighbouring properties. Where these valves are missing or not working, City teams are often required to shut down water supply to an entire street or area to allow work to take place. This results in avoidable inconvenience to surrounding residents and businesses, as well as an avoidable cost to the property owner of R1 339 (VAT included).

What property owners need to know:

- Check if your property has a private isolating valve or stopcock. If it does, please test it periodically to ensure it works.
- If no valve is present or if it is faulty, property owners should arrange for installation or repairs by a qualified and accredited plumber.
- Property owners are responsible for installing and maintaining a private isolating valve within their property boundary.
- The City's responsibility generally extends to the municipal water connection point, while internal plumbing infrastructure remains the owner's responsibility.
- The property owner will be billed if City Water teams have to temporarily turn off the water supply. Installing a working stopcock on the property will allow the supply to be shut off when needed and will prevent disruptions to other properties, avoiding this cost.
- Not having a private isolating valve causes unnecessary water supply disruptions to the household and neighbours and can delay urgent repairs and emergency responses, placing additional pressure on the water network, leading to water losses, particularly during peak demand periods.

'A functioning private isolating valve is a simple but critical piece of infrastructure that helps protect water supply reliability for entire communities. When properties do not have these valves in place, it often results in wider water shutdowns that could have been avoided. We strongly encourage all property owners to check that they have a working isolating valve and to address any issues proactively.

'While some private property related water shutdowns remain unavoidable for major infrastructure work or emergencies, the City stresses that many disruptions can be prevented through proper on-site plumbing infrastructure. By taking responsibility for private isolating valves, property owners can help minimise water supply interruptions and support a more resilient water system for all,' said Mayoral Committee Member for Water and Sanitation, Councillor Zahid Badroodien.

How to request City assistance for a temporary water shut-off

Step 1: Check access to your stopcock

First, establish whether you or your plumber have access to the property's stopcock (water shut-off valve).

- If you have access:
You or your qualified, certified plumber should shut off the water supply directly at the stopcock. No City help is needed.
- If you do not have access:
You need to ask the City for help. The process depends on whether the shut-off is urgent or planned.

Step 2: If the shut-off is required for a future date

If the shut-off is planned in advance (for example, scheduled plumbing work):

- The property owner must apply in person at a [City Revenue Walk-In Centre](#).
- The call-out fee of R1 339 (including VAT) must be paid upfront.
- Once payment is made, the request will be captured and the Water and Sanitation Directorate will action the shut-off on the agreed date.

Documents required

When applying for a planned water shut-off, residents must bring:

- A written request signed by all property owners
- A copy of the identity document (ID) of all property owners

Residents are encouraged to plan where possible and ensure they know the location of their stopcock to avoid unnecessary delays and costs.

CART HORSE PROTECTION ASSOCIATION - [HTTPS://CARTHORSE.ORG.ZA/](https://carthorse.org.za/)

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Advertise on our website

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REPORT ABUSE

Call or SMS 082 6 599 599

or Office hours: 8am-4.30pm, Mon-Fri

Call 021 535 3435

CAPE OF GOOD HOPE SPCA - [HTTPS://CAPESPCA.CO.ZA/](https://capespca.co.za/)



AFTER HOURS: 083 326 1604

Office Hours: 021 700 4140

Email: info@capespca.co.za

DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just **wish to find out more about what the CID does for you**, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

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