



PAROW INDUSTRIA IMPROVEMENT DISTRICT ASSOCIATION NPC (CID/SRA)

Registration number: 2001/027476/08

Including Tygerberg Business Park

Securing Your Business Environment

City of Cape Town's Media and News: <http://www.capetown.gov.za/media-and-news>

PIID Monthly Newsletters: <https://www.parowindustriacid.co.za/newsletters/>

NEWSLETTER

NOVEMBER 2025

Good day business owners,

The CID would like to bring the following to your attention :

Shut down information will be requested per email next week Monday. Kindly fill in and see that it is returned as soon as possible. This allows the CID control room to know which premises should be locked up with no movement and those where persons can be expected. It also allows us to contact the relevant person who is your "standby" over the festive break who could possibly be different to your normal after hours contact on our database. This person will only be contacted to inform in the event of emergencies such as fires, break in etc.

We ask that when you close in the period between Christmas and new year you ensure all windows are properly closed, geysers put off, electronics switched off at the plug, gates are locked properly, as this goes a long way in making our job easier in curbing opportunistic crime.

If you have onsite security and they have a hand radio which is linked to the CID control room be assured that the control room will be in regular contact with your guard to ensure that he/she and your premises are safe. If you do not want the control room to contact your guard for updates, kindly inform as such.

It has been brought to the attention of the CID that rats have allegedly been spotted on a premises in Tekstiel street and by stormwater drains. The CID has logged a C3 with COCT in order for them to do the necessary fumigation in the public space. Business owners are requested to regularly service their rat traps on their private premises so that we can nip any possible problem in the bud.

Take note that from December 2025 COCT will no longer be sending accounts per mail. See attached article on E-billing.

Feel free to contact our office should there be any issues you would like to bring to our attention or require our assistance on.

The CID response service will be available as usual 24/7 the entire festive period and can be contacted on 021 932 4800 or 072 197 5001 for any emergencies.

We wish you a wonderful festive season and look forward to welcoming you back in January after a well-deserved break.

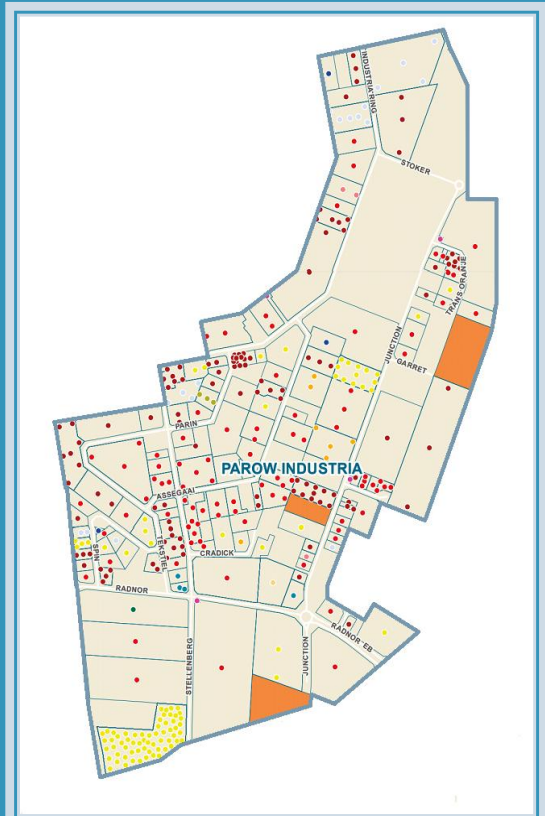
Tracy Engelke : PIID CID manager

Zaandria Liebenberg : PIID CID assistant

021 932 4799

PRO-ACTIVE SERVICES:

UNSECURED PREMISES REPORTED:	0
FIRES REPORTED/EXTINGUISHED:	1
ACCIDENTS ATTENDED:	4
SUSPICIOUS/BREAKDOWN VEHICLES CHECKED:	32
SUSPICIOUS PERSONS CHECKED:	120
TROLLEY/BINS CHECKED:	68
BURST PIPES REPORTED:	2
PREVENTION OF DUMPING:	0
BINS FILLED BY CID CLEANERS:	240
BAGS FILLED BY CID CLEANERS:	188
FAULTY STREETLIGHTS REPORTED:	8
POTHoles REPORTED (SITES):	1



CRIME INCIDENTS FOR NOVEMBER 2025: 5 INCIDENTS

01 November 2025 @ approximately 12:21: Hijacking of Truck: Radnor Road

At 12h21 on Saturday 01/11/2025 the CID Manager was contacted by a SAPS detective indicating he has a case docket for a hijacking that took place the previous evening and he would like to view the footage. The control room was informed to allow him access to view the footage which showed the following :

Playback Details:

At 17h37 on 31 October 2025, it is seen where the two suspected vehicles enter the area via Robert Sobukwe Road travelling down Radnor Road and then into Stellenberg Road. At 17h39 they turned Left into Industria Ring Road and then immediately leave the area into Ravensmead. At 17h40 they came back up Stellenberg Road where the bakkie and white vehicle park. At 17h49 a truck is seen coming out of Tekstiel Street heading down Stellenberg Road. At 17h52 the truck turned into Radnor Road with the bakkie and white vehicle following. At 17h53 the truck stopped in front of Radnor Park. The white vehicle then left the area via Robert Sobukwe Road. The bakkie drove around Junction circle and came back down Radnor Road towards De la Rey Robots and the truck. At 17h56 the truck and the bakkie are seen leaving the area via De la Rey Robots.

11 November 2025 @ approximately 20:49: Illegal Trespassing & Theft of generator: Stellenberg Road (On Private Premises)

At 20h49 on Tuesday 11/11/2025 whilst patrolling in Stellenberg Road a CID responder was approached by one of the construction workers across the road. The worker informed the Responder that a bakkie came into their premises and loaded a generator, then immediately left the area. The control room contacted SAPS who confirmed that they logged the call and will send a vehicle. While waiting on SAPS the control room did a playback and spotted the bakkie entering the area at 19h38 from De la Rey Robots. At 19h47 the bakkie left the area via De la Rey Road straight towards Uitsig side. At 21h20 SAPS arrived at the premises, before leaving towards Uitsig. At 23h54 the CID Responder reported that SAPS came back to the premises with the generator and two males in custody.

20 November 2025 @ approximately 05:05: Possession of Suspected Stolen Goods: Stellenberg Road (PRO-ACTIVE)

At 05h05 on Thursday 20/11/25 a CID controller spotted 1 x male walking towards the trucks parked in Stellenberg Road. Both Response vehicles were dispatched. At 05h06 both Responders arrived and started searching for the male between the trucks. At 05h10 a Responder reported to the control room that they arrested the male as they found 2 x truck cables inside his bag. A truck driver confirmed the cables to be from his truck, and he wants to open a case. At 05h41 the control room contacted SAPS who indicated that they are busy doing handing over and will hand over the complaint.

At 06h30 the control room re-contacted SAPS who confirmed a vehicle will be dispatched. At 06h50 the truck driver whose cables were stolen, arrived outside the CID office to wait for SAPS to open a case. At 07h21 the control room spotted SAPS in Stellenberg Road and dispatched a Responder to approach them for assistance, but SAPS informed the Responder that they are not here for our complaint and we must just transport the suspect to Ravensmead SAPS. At 07h25 control room re-contacted SAPS who confirmed to do a follow-up, but the truck driver indicated he could no longer wait for SAPS. As a result, the CID manager who had arrived on scene handed over the truck cables to the truck driver and reprimanded the suspect before he was let go and escorted out of the area. The matter of how the incident was dealt with by SAPS was taken up with a Ravensmead SAPS senior official by the CID manager.

21 November 2025 @ approximately 19:17: Prevention of Theft: Industria Ring Road (PRO-ACTIVE)

At 19h17 on Friday 21/11/25 the control room spotted a male driving a white Jetta busy loading building sand in Industria Ring Road. At 19h18 a CID Responder was dispatched to stop the male. The Responder reported that he informed the male that he is not allowed to take the sand as it belongs to the construction company that is busy working in the area and should we spot him again, action will be taken against him. The male apologized, put the sand back, and left the area at 19h20.

28 November 2025 @ approximately 21:36: Illegal Trespassing & Possession of Knife: Industria Ring Road (PRO-ACTIVE)

At 21h36 on Friday 28/11/2025 a CID controller spotted 1 x male in Industria Ring Road walking towards Parin Road. While monitoring him, the control room saw him standing against the wall looking suspiciously around, before climbing over the gate, into the premises. Both Responders were immediately dispatched. At 21h45 the control room contacted SAPS informing of a person illegally on a premises. At 21h46 whilst one Responder was standing off in front of the premises, the other was standing off at the back. At 21h50 the control room contacted the client who informed he would like to open a case.

At 21h55 SAPS arrived and the CID Responder reported that the male jumped back over the fence, running towards Industria Ring Road where he was caught. SAPS searched the suspect and found no stolen goods on him, only a knife which the onsite security officer confirmed had been used to threaten him with. The suspect was arrested and taken to Ravensmead SAPS.

NEWS FROM COCT WEBSITE:

HOT, WINDY SUMMER AWAITS FIREFIGHTERS

Weather conditions in recent days underscore the challenges lying in wait for Firefighters and other emergency services this summer. The City is shoring up its defences, but reminds the public that it is a shared responsibility.

09 November 2025

Cape Town faces a range of fire risks. In summer, vegetation fires are more prevalent as a result of hot, dry and windy weather conditions. Over the past few years, there has been an upward trend. Between October 2021 and January 2022, the Fire and Rescue Service recorded 5 331 vegetation fires. The number has increased every summer since, to 7 480 vegetation fires in 2024/25 – a 40% increase. 'The pressure is relentless, because of course, the Fire Service also responds to structural fires and a range of other emergencies, from motor vehicle accidents to hazmat incidents and even water rescues where needed. And, the same weather conditions that promote the spread of wildfires, also increase the risk of devastating fires in our informal settlements.

'The City has, over time, invested heavily into our firefighting response, including seasonal reinforcements like wildland firefighters and aerial support. The public can lend a hand by being alert to fire risks, behaving responsibly to reduce the risk of fires and other emergencies, and by reporting incidents as soon as possible, to reduce the impacts,' said Mayoral Committee Member for Safety and Security, Alderman JP Smith.

The Fire and Rescue Service will have the following resources available for summer:

- Fire crews on duty at all 32 City fire stations, 24/7, to deal with any type of emergency
- Aerial firefighting support from 1 December in the form of two Huey helicopters
- A fixed wing light spotter aircraft to provide assistance to the Command & Control Centre during veld fires
- 96 Wildland Firefighters that will be strategically deployed to cover those areas prone to runaway vegetation fires. This will also free up our on-duty staff to attend to other types of emergencies.

The Fire and Rescue Service also forms part of the City's inter departmental Festive Season operational meetings that oversees and implements the Festive Season Safety Plan.

A comprehensive list of fire safety tips is available [here](#).

The public is reminded to report any fires or other risks to life or property to the City's Public Emergency Communication Centre on 021 480 7700.

CAPE TOWN LAUNCHES NEW HIGHWAY CLEANING UNIT

Cape Town Mayor Geordin Hill-Lewis joined cleaning teams today as the City's new 400-strong Highway Cleaning Unit began duties along the metro's highways, major arterial roads and transport hubs. The Mayor was joined by Alderman Grant Twigg, Mayoral Committee Member for Urban Waste Management.

11 November 2025

The new highway-cleaning teams will work in shifts from 07:00 to 20:30, Monday to Friday, to cover major arterial roads such as the N1, N2, M3, M5, R300, as well as other significant roads and transport hubs.

'I was glad to join our teams today as close to 400 new personnel began their cleaning duties along major routes across Cape Town. For the first time, our city now has a mass-cleaning unit dedicated solely to our main highways, arterial roads and transport hubs. This will help to up the frequency and intensity of our existing area cleaning efforts, by adding hundreds more cleaning boots to the ground.

'Not only will this unit ensure a visibly cleaner city for residents and visitors using our metro's major roads, it will also free up the City's existing cleaning workforce to focus efforts elsewhere in our metro.

'We are building a cleaner Cape Town that we can all be proud of, also in partnership with the many ordinary Capetonians who show their civic pride by never littering, and by volunteering to bring about cleaner communities and public spaces,' said Mayor Hill-Lewis.

A total of R88 million has been allocated to the highway cleaning initiative in 2025/26, with close to 400 new cleaning boots added to the ground, including 298 workers, 78 team



leaders and 18 senior foremen.

'The new Highway Cleaning Unit will also target known illegal dumping hotspots. A 24-hour toll-free number (0800 110077) has been set up for residents to report illegal dumping tip-offs in exchange for a reward where this leads to arrests.

'We encourage residents to work with us to tackle illegal dumping. Call our toll-free number to report illegal dumping any time of the day or night, and if we catch the culprits, you will get a reward. Together we can ensure a cleaner Cape Town,' said Alderman Twigg.

TESTING OF GEYSER RIPPLE-CONTROL IN SELECTED METRO AREAS

The City's Energy Directorate will be conducting testing of its geyser ripple-control systems between 12 November and 3 December 2025 in the Strand, Durbanville, Eversdal, Langverwacht, Kuils River, Gordon's Bay, Kraaifontein, Langeberg, Somerset West and Uitskamp areas and some surrounds.

06 November 2025

What selected customers need to know:

- No action is required from affected residential customers.
- Identified ripple-control geysers will be switched on and off remotely by the City between 12 November and 3 December 2025.
- Switch off durations will be between 19:00 and 21:00 on Monday to Friday. Geysers should switch back on from 21:00.
- These customers might hear a clicking on the load control relay operating box (situated near the electrical distribution board) while the testing is under way.

Ripple-control is a process whereby the City's Energy Directorate controls the customer's geyser. Systems were predominantly installed in the metro eastern suburbs from 1978 onwards as a way to reduce the electricity load in the peak times to lower costs. In accordance with the regulations, the ripple-control testing checks that there is a working signal command from the City's electrical substation points to the residential ripple controlled geyser and this test is required as part of maintaining electrical infrastructure. In the unlikely event that customers experience a problem with water heating after the testing has been completed, please call the City's Call Centre on 0860 103 089. Energy teams will assist to restore power as soon as possible.

SWITCH NOW TO EMAILED ACCOUNTS.

CUT-OFF DATE:
31 DECEMBER 2025

Email your account and cell number to:
Revenue.Eservices@capetown.gov.za



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

THE COST OF ILLEGAL DUMPING

Illegal dumping is a big problem, causing massive environmental damage. More importantly, the cost of clearing it depletes funds that could be used for community development.

R347,9M

THE TOTAL COST TO CLEAR
ILLEGAL DUMPING ANNUALLY

Illegal dumping is when residents or businesses dispose of their waste in an improper way, causing environmental damage and harm to the community. It's called illegal dumping. Eg. Dumping waste in open fields, along roads, down sewer systems.



HOW WE COULD SPEND THIS MONEY

BUILD 2065 RDP HOUSES

To build and install services in an RDP house costs R170 936. Therefore R347,9 mill = 2065 houses that could be built from money wasted removing illegal rubbish.

PROVIDE ELECTRICITY FOR 31627 HOUSES

To install electricity in an RDP House costs approximately R11000. Therefore R347,9 mill = 31627 houses that could have electricity installed using the money wasted removing illegal rubbish.

REPORT ILLEGAL DUMPING

To report dumped material and ask for its removal, residents can:
Call the City's Customer Care Line: 0860 103 089
Email: wastewise@capetown.gov.za
Call the Solid Waste Bylaw Enforcement Unit: 021 400 6157



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

Making progress possible. Together.

The CID makes an urgent appeal to all business owner to

- Register a case when there has been criminal activity.
- Inform the CID of incidents. Without knowledge of an incident one cannot plan properly in terms of strategies to effectively prevent / reduce crime
- Contact the CID 24 hour control room directly (021 – 932 4800 / 072 197 5001 to report suspicious movement / persons or an incident in progress. Too much time is wasted when the CID manager is contacted who then in turn has to relay the message to the control room. This wastes valuable response time. The CID office is also not a 24 hour office and your call may therefore not be answered in an emergency.
- Please inform the CID office of any changes in your business street address, telephone numbers, after hour emergency contact numbers. This information is crucial to us in terms of a rapid response to an emergency.

When business owners do not proceed with registering of criminal cases, this immediately releases the suspect back into the environment to continue with criminal activity and poses a threat and defeats the object of what the CID is attempting to achieve in terms of a safe and secure business area.

The CID public safety officers have then also unnecessarily possibly placed their life on the line to effect the arrest, which could also have serious legal implications.



CART HORSE PROTECTION ASSOCIATION - [HTTPS://CARTHORSE.ORG.ZA/](https://carthorse.org.za/)

Head office in Epping

Telephone: +27 (0) 21 535 3435

Fax: +27 (0) 21 535 3434

Email: info@carthorse.org.za

Postal Address:	Physical Address:
PO Box 846	92 Bofors Circle
Eppindust	Epping 2
7475	7475



Advertise on our website

Email: karin@carthorse.org.za

REPORT ABUSE
Call or SMS 082 6 599 599
or Office hours: 8am-4.30pm, Mon-Fri
Call 021 535 3435

CAPE OF GOOD HOPE SPCA - [HTTPS://CAPESPCA.CO.ZA/](https://capespca.co.za/)



AFTER HOURS: 083 326 1604

Office Hours: 021 700 4140

Email: info@capespca.co.za

DATA BASE UPDATING AND SCHEDULED VISITS:

Please contact the CID office should any of your details change, especially the after-hours contact person's name and number. I cannot stress the importance of us being able to reach you in an emergency. In the past the CID was able to assist business owners with incidents of flooding and fires where if the owner could not have been reached the damage could have been so much worse.

Should you be new in the area or just **wish to find out more about what the CID does for you**, feel free to contact the CID office and set up an appointment. In this manner we can speedily address matters that might be of concern, enlighten you of what we can and will do to assist you and what falls outside the CID mandate.

CID CONTROL ROOM CONTACT INFORMATION

For any **emergency situations/assistance** kindly contact the **CID 24/7 Control Room** on **021 932 4800** or **072 197 5001** who will dispatch the necessary assistance.

Should you have any enquiries / suggestions/ complaints, please feel free to contact Tracy Engelke (CID Manageress) and/or Zaandria Liebenberg (CID assistant) at the CID office on 021 932 4799 (office hours) or at undermentioned email addresses.

Tracy Engelke (CID MANAGER)

Tel/Fax (021) 932-4799

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Zaandria Liebenberg (CID ASSISTANT)

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